



# Social Security

Social security checks will still be paid out regularly, despite the Covid-19 pandemic that is changing our daily lives so dramatically at this time. There will be no disruption for people who have direct deposit into an account. Those who receive paper checks in the mail should know that those checks will still be sent as usual; the US Postal Service has advised that there is no evidence that handling mail can spread the Covid-19 virus.

Social security offices are suspending all face-to-face service at this time. However, you can still find most answers to your questions online at [SSA.gov](https://www.ssa.gov). The FAQ section on the left of the SSA homepage contains helpful answers to more than 200 questions. The General Inquiry phone number for SSA is **1-800-772-1213**.

SSA will reach out to reschedule any appeal or appointment you may have. Expect that if you contact them with a question about your claim, response time may be longer than usual.

If these delays create additional financial burdens, please reach out to CancerLINC for information about community resources that can help.

