In this past fiscal year, CancerLINC partnered with more than 200 volunteer attorneys and financial professionals to serve 693 cancer patients and assist with 815 non-medical issues.

More than 3,700 hours were donated by local volunteer attorneys and financial advisors to help patients – the equivalent to $942,245 in-kind professional services.

GROWTH IN CANCERLINC SERVICES

- 73% growth in number of patients served over the last 5 years
- 26.5% increase in the number of patients served this year!
- 20% growth in the number of legal & financial issues managed for patients
- 32% of patients were also referred to other local organizations for help with social needs

NON-MEDICAL ISSUES ADDRESSED

Community Resource Referrals
Life Planning Documents
Social Security Programs
Employment
Housing/Evictions
Financial Planning
Insurance
Medicare/Medicaid
Debt Issues
Mortgage Issues
Bankruptcy
Custody/Guardianship

PATIENT DEMOGRAPHICS

- 91% of patients were below the Federally-defined (HUD) poverty level qualifying them for free professional services
- 77% of patients were 50 years or older
- 47% of patients were persons of color
- 69% of patients were residents of the greater Richmond area
- Primary cancer types include: breast, lung, colon/rectal, prostate & pancreatic

No one should have to face cancer alone.
CancerLINC's Fiscal Year 2023 Accomplishments

No one should have to face cancer alone.

- Patient surveys indicate continued high rates of satisfaction
- Continued to expand our reach to patients and the public through our website and social media channels
- Recruited 25 new volunteer attorneys and financial advisors to serve patients (14% growth)
- Employed VCU translation/interpretation interns to help us advance outreach to the local Latino community
- Improved our financial status again this year by exceeding net revenue expectations

- Maintained a dedicated staff of seven employees that fostered growth in patient services and public support
- The Board and committees refined our three-year strategic plan
- Established a Marketing & Communications Committee
- All 17 Board members actively contributed their time, talents, and provided financial support
- Maintained Better Business Bureau (BBB) accredited charity status by meeting all 20 accountability standards

CANCERLINC CLIENT FOLLOW-UP SURVEY RESULTS

- 84% of patients responded that the help they received will reduce the financial impact of cancer on their family in the future.
- 94% of patients responded that the assistance they received allowed them to focus more time and energy on their health.
- 97% of patients responded that the assistance they received relieved some of their stress related to their legal and financial issues.

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