

Volunteering with CancerLINC

CancerLINC is **a local non-profit that 'LINC's cancer patients and their families to legal, financial, and community resources** to solve the non-medical obstacles that arise with a cancer diagnosis. Our organization was founded by two attorneys and cancer survivors, who understand the legal and financial obstacles patients face.

Some common examples of these issues are:

Legal:

- Wills, POAs, AMDs, Trusts
- Uncontested Guardianships & Custody Issues
- Public Benefits Denials
- Employment Issues
- Housing/Landlord/Tenant Issues
- Bankruptcy and Debtor's Rights

Financial:

- Budgeting, Financial Counseling and Planning
- Medical Debt Management
- Credit Counseling
- Debt Consolidation

Working with cancer patients and their families:

- Clients are almost all at or below the poverty line and may worry that there will be fees. You can reassure them by reminding them the work is pro bono if they meet our income guidelines.
- Almost all of the clients are in the process of being treated for cancer, including chemotherapy and radiation. They are ill and will have a harder time with things than your typical client. Because of dealing with treatment and its effects they may:
 - forget to contact you initially
 - need to cancel or reschedule appointments with you more frequently
 - need additional explanation or clarification
 - forget to follow up with you in a prompt manner
 - be more difficult to get in touch with if you need to call or email them



No one should have to face cancer alone.



How it Works

Referral Process (Pro Bono Services):

- CancerLINC Client Services staff completes intake with client (cancer patient or family member of a cancer patient) to determine what issues we can help with.
- Client Services emails **three** attorneys/advisors in the needed practice area to see whether they can assist. If we ask for your assistance, you are **not** obligated to say yes.
- If you agree to help, Client Services gives your contact information to the client and it is up to the client to reach out to the attorney/advisor.
- The follow-up process begins. We follow up with clients every **two** weeks (unless there are special circumstances — time sensitive, etc).
 - If we follow up with the client and are unable to reach them, we may reach out to you to see whether the client has contacted you (they may not have).
 - If the client does contact you, ongoing follow-ups will be made until it's determined the work has been completed or we can no longer make contact with the client.
 - We will follow up with you to confirm that the work has been completed, how many hours you spent with the client and your experience with the client.

Referral Process (Fee for Service):

- Client Services completes intake with the client and determines the income level is above our guidelines, making client ineligible for pro bono services. The client is advised that he/she will need to discuss fees with the attorney/advisor.
- We give the client the names and contact information of **three** attorneys/advisors. It is up to the client to contact the attorney/advisor.
- We send emails to those attorneys/advisors to let them know the client may contact them.
- There is no follow-up process for fee-based referrals.

If you are an attorney or financial professional looking to serve local cancer patients in your community, please contact CancerLINC today. Your help, empathy and patience are all incredibly significant as clients navigate this very difficult landscape.

804-562-0371, ext. 105
cancerLINC.org
clientservices@cancerlinc.org



No one should have to face cancer alone.

Help local cancer patients and their families overcome the monetary obstacles that arise with a cancer diagnosis.

Become a volunteer financial advisor today.



"All of us share a similar passion--we want to see people who have been dealt one of the most traumatic hands in their lives have the ability to resume life, and we want to be able to offer them that opportunity without negatively impacting their current financial situation."

We need all the help we can get to service those families that are impacted by cancer. If we can't cure it, we can help them have some safety and security in their lives."

Issues our patients face:

- Budgeting, Financial Counseling and Planning
- Medical Debt Management
- Credit Counseling
- Debt Consolidation

Join our network of more than 200 volunteer professionals supporting RVA and beyond

804-562-0371, ext. 105
cancerLINC.org
clientservices@cancerlinc.org



No one should have to face cancer alone.

Help local cancer patients
and their families overcome
the legal obstacles that arise
with a cancer diagnosis.

**Become a volunteer
attorney today.**



"My normal day job is litigation so working with CancerLINC patients allows me to increase my legal knowledge and exercise parts of my brain that I normally don't get the opportunity to do.

You can step in and be of assistance to patients and give them the energy to continue to fight emotionally, mentally, and physically."

Issues our patients face:

- Wills, POAs, AMDs, Trusts
- Uncontested Guardianships & Custody Issues
- Public Benefits Denials
- Employment Issues
- Housing/Landlord/Tenant Issues
- Bankruptcy and Debtor's Rights

**Join our network of
more than 200
volunteer professionals
supporting RVA
and beyond.**

804-562-0371, ext. 105
cancerLINC.org
clientservices@cancerlinc.org



No one should have to face cancer alone.