

Community Resource Guide



No one should have to face cancer alone.

Disclaimer: This material is provided with the understanding that CancerLINC is not engaged in rendering any legal or professional services by its distribution. Resources are provided solely for information and convenience. CancerLINC disclaims any and all liability for any action taken by any entity appearing on CancerLINC's guide, resource, and referral lists.

We welcome your feedback. Please contact us if you have any comments or would like to recommend a cancer-related organization to be included in these materials.

Contents

GENERAL	5
LOCAL EMERGENCY & SUPPORT RESOURCES.....	5
PAYING FOR MEDICAL CARE	7
How to get medical insurance if you do not already have it	7
Insurance Denials & Coverage	8
Social Services.....	9
Financial Assistance for Copays, Out-of-Pocket Expenses, Travel, and More.....	10
Manufacturer Specific RX Programs	14
Mobility & Rehabilitation Equipment	14
FINANCIAL SERVICES	14
Burial Assistance	14
Debt, Bankruptcy, & Budgeting Services	15
Child Support.....	16
Student Loans	16
Tax Assistance.....	16
GENERAL FINANCIAL ASSISTANCE	17
Grants and financial assistance for flexible or multiple needs.....	17
EMPLOYMENT ISSUES	19
Taking Time off Work.....	19
Staying Employed During & After Medical Treatment: Exhausting Medical Leave or Sick Time	19
Applying for a Job with a History of Cancer	19
HOUSING	20
Finding Local Housing.....	20
Mortgage, Eviction Issues, & Housing Rights	23
UTILITY & HOME EXPENSE ASSISTANCE.....	24
Home Care Support Services	27
Cleaning Services	28
Cellular/Internet	29
MEDICAL SERVICES	29
Free Clinics	29
Caregiver Support.....	29

Clinical Trials	29
Dental	30
Applying for Medicaid	30
Fertility & Cancer	30
Medical Clinics	30
Transplants.....	31
PEDIATRIC SERVICES.....	31
SPANISH RESOURCES.....	32
TRANSPORTATION FOR MEDICAL CARE.....	32
Richmond Area Discounted/Free Ground Transportation	32
Ground Transportation and Financial Support.....	33
Air Transportation	34
HOUSING FOR MEDICAL CARE	35
MENTAL HEALTH SERVICES / SUPPORT GROUPS	35
LOCAL RICHMOND SUPPORT GROUP MEETINGS.....	37
PERSONAL CARE	38
Alternative Medicine	38
Car Repair	38
Clothing & Home Furnishings	38
Cooking	39
End-of-Life Care	39
Eyeglasses	39
Exercise	39
Food Pantries	40
Grocery & Food Financial Assistance	42
Therapeutic Horse Back Riding	43
Pet Assistance.....	43
Smoking	43
Wigs, Prosthetics & Resources for appearance related side effects.....	43
DOMESTIC VIOLENCE RESOURCES.....	44
LOCAL COUNTY / CITY SERVICES.....	45
LEGAL SERVICES.....	45
Northern Virginia	46

Fredericksburg, Tappahannock, & Culpeper	46
Charlottesville.....	46
Virginia	46
IMMIGRANT/REFUGEE SUPPORT	47
General	47
Spanish Specific	47
DISEASE SPECIFIC RESOURCES	48
General Cancer Information	48
Bone Marrow Disease Cancer	48
Brain Cancer.....	48
Breast Cancer	49
Cervical Cancer.....	51
Colorectal Cancer	51
Kidney Cancer	51
Leukemia & Lymphoma	51
Lung Cancer	52
Myeloma	52
Oral, Head, & Neck Cancer	52
Ovarian Cancer.....	52
Pancreatic Cancer	53
Prostate Cancer	54
Rare Disorders	54
Sarcomas	54
Skin Cancer	54
Testicular Cancer.....	54
Thyroid Cancer	54

Cancer Resource Guide by CancerLINC

GENERAL

American Cancer Society (800) 227-2345 www.cancer.org

Area Agencies on Aging offers and coordinates services for older adults to remain in their homes; home-delivered meals, homemaker assistance, and other services to support independence. Find your local AAA by visiting Eldercare.acl.gov or calling 1-800-677-1116.

Cancer Information Service, National Cancer Institute at the National Institute for Health (800) 4CANCER (800-422-6237), www.cancer.gov

Centers for Independent Living (CILs) provide independent living services for people with disabilities. CILs provide tools, resources, and support for integrating people with disabilities into their communities to promote equal opportunities, self-determination, and respect. Find the CIL in your area online at <https://vacil.org/cils-in-virginia/> or calling (540) 433-6513 x711.

Livestrong Foundation has free personalized cancer support and information. (855) 220-7777 (general support), www.livestrong.org

LOCAL EMERGENCY & SUPPORT RESOURCES

2-1-1 Virginia is a free service connecting individuals to local resources. They are available to provide information and referral 24-hours a day, seven days a week. Contact them by dialing 2-1-1 on your telephone, texting CONNECT to 247211, or self-help navigation of resources visit www.211virginia.org

ACTS RVA - Funds provided by ACTS can be used to pay for rent, mortgage, and utilities to keep families intact and stably housed. ***Referral through partner organization required.*** St. Mary's Catholic Church is a partner. Contact Rebecca Oxenreider at St. Mary's at 804-740-4044, ext. 11 for referral. ACTS' main number is (804) 644 -2401, please visit for more information <https://www.actsrva.org/>

Cap Up (Capital Partnership Uplifting People) for Richmond area emergency financial assistance (rent/mortgage, utilities, food, health), employment services (coaching, networking), Food Buying Club (food pantry services), and senior centers. Contact them at (804) 788-0050, or visit www.capup.org

Charles City Social Services provides financial assistance and cash payments directly to fuel vendors and utility companies on a family's behalf. Contact them (804) 652-1708 or visit their [website at www.charlescitivityva.us/177/Social-Services](http://www.charlescitivityva.us/177/Social-Services)

YMCA Help1RVA.org is an online tool to locate free or reduced-cost services like food, housing, childcare, and work by zip code. Complete the 'Get Help' to be assigned a Social Needs Navigator for individualized support <https://help1rva.org/>

The Housing Resource Line is a program of the Partnership for Affordable Housing. The organization connects people to housing-related resources in the Richmond area. These resources include locating rental housing, rental payment assistance, utility payment assistance, emergency assistance, rehab and repair, housing discrimination, credit counseling, homebuyer education, down payment assistance, foreclosure prevention, and first-time mortgage. To be eligible, individuals must meet AMI income guidelines. For more information call (804) 353-6503 or visit <https://pharva.com/the-housing-resource-line/>

Resources for Independent Living is the Richmond area Center for Independent Living (CIL) assisting individuals with severe disabilities to obtain housing services, transportation, and personal care attendance. Contact them directly at (804) 353-6503, or learn more online at ril.va.org

Salvation Army Family Services - Richmond Area provides financial support (utilities, food, and clothing), counseling, and job training. Contact them at (804) 225-7470, www.virginiasalvationarmy.org/richmondva/programs/family-services

The Span Center (formerly Senior Connections) offers a wide range of services to help older adults, caregivers, and individuals with disabilities to live more independently and comfortably. We provide access to vital resources and most of our services are available at no cost to those who qualify. Call 804-343-3000 or visit the new website at <https://spancenter.org/> to learn more.

United Way provides financial assistance and many other services. Contact them at (804) 771-5820 or dial 2-1-1, www.unitedway.org

Virginia Easy Access has a service finder tool that helps individuals locate resources within their community. Individuals pick the county or city to find topics in that area including housing options, in-home services, transportation programs, and more. Access the search finder tool online at <https://easyaccess.virginia.gov/service-finder> or call (888) 992-0959.

Virginia Supportive Housing provides housing assistance and case management for people who have been chronically homeless for a year. Contact them at (804) 788-6825, <http://www.virginiassupportivehousing.org/>

PAYING FOR MEDICAL CARE

How to get medical insurance if you do not already have it

Note: *Under the Affordable Care Act, insurance companies cannot ask about or consider pre-existing conditions when deciding how much to charge you or offer you coverage.*

Obtaining New Health Insurance: Marketplace Health Insurance. If you are unable to obtain employer-provided health insurance, have recently stopped working, had some other major life change, and/or do not qualify for Medicaid or Medicare, you may be able to purchase a health insurance policy through an insurance company or broker, or through the state or federal health insurance Marketplace. Individuals who choose plans in the Marketplace may be eligible for financial assistance. Contact them at (800) 318-2596, or online at:

www.HealthCare.gov/get-coverage

Medicare is a federal health insurance program, which provides coverage to individuals who are entitled to Social Security retirement benefits and are 65 years of age or older, individuals who are under the age of 65, but have been receiving Social Security Disability Insurance (SSDI) for no less than 24 months, individuals entitled to Railroad Retirement benefits or Railroad Retirement disability benefits, individuals with end-stage renal disease (ESRD), and individuals with Amyotrophic Lateral Sclerosis (ALS). You may be eligible to receive both Medicare and Medicaid benefits if you are 65 or older, disabled and have very limited income. Medicaid might cover what Medicare does not. Contact them at 800-MEDICARE (800-633-4227), or online at:

www.medicare.gov

Health Coverage for Low Income Households: Medicaid is a federal health insurance program with eligibility criteria and benefits that vary from state to state. Thirty-one states provide coverage for low-income adults, while in other states individuals have to meet other requirements, such as having a disability, having a dependent child, or being over age 65. You may be eligible to receive both Medicare and Medicaid benefits if you are over 65 and/or disabled and have very limited income. Medicaid might cover what Medicare does not. Learn more at: www.medicaid.gov.

Keeping Health Insurance after Terminating Employment: **COBRA** may allow you to maintain health insurance coverage if you experience a qualifying event, such as leaving your job. Learn more at:

<https://www.dol.gov/agencies/ebsa/laws-and-regulations/laws/cobra>.

Medicaid/Insurance (Navigators) Contacts –

- **Carla Torres-Barrera**, Health Care Navigator, Team Coordinator, 804-200-6035, carlatb@cvlas.org
- **Carolina Álvarez**, Certified Navigator (804) 200-6040 carolina@cvlas.org
- **Norma Ryan**, FAMIS Medicaid Application Specialist (assists individuals 0 to 64 ONLY), 804 -955-9578, norma@vhcf.org

Virginia Health Agent contact – Chris Lynch, chris@vahealthagent.com

Veterans may be eligible to receive health care through the **Veterans Administration**, www.va.gov/health.

The Virginia Department of Veterans Services assists veterans and their families in obtaining state, federal, and local benefits to which they are entitled that they might not otherwise receive. Advocates in the preparation, presentations, and prosecution of all claims, and serves as a resource clearinghouse. Find contact information on your local office by visiting www.dvs.virginia.gov/benefits/health-benefits

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program offered at the Span Center for individuals with Medicare, their families, and/or caregivers. VICAP counsels individuals on Medicare, Medicaid, Medigap, and Long-Term Care insurance. Counselors work with clients to make informed decisions about Medicare Supplement Insurance, Medicare plans, and Medicare Part D Prescription Drug coverage plans. Counselors can also assist eligible clients with tracking insurance claims and resolving complaints. Counseling can be provided by telephone or in-person. Individuals in the Richmond Metro area may contact VICAP at (804) 343-3014.

Insurance Denials & Coverage

CancerLINC connects eligible cancer patients with free legal and financial services, including insurance attorneys. Contact them at 804-562-0371, or at www.CancerLINC.org

Cancer Support Community has general insurance information online and a hotline for general cancer support, including insurance information and managing costs. Contact their hotline at (888) 793-9355. Learn more about

them at: www.cancersupportcommunity.org/managing-cost-cancer-treatment/health-insurance-cancer-patients

Patient Advocate Foundation provides help with insurance denials and finding insurance coverage. The foundation is located locally in Hampton, Virginia and can be contacted at (800) 532-5274. Learn more at: www.patientadvocate.org

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program offered through Senior Connections, the Capital Area Agency on Aging, for individuals with Medicare, their families, and/or caregivers. VICAP counsels individuals on Medicare, Medicaid, Medigap, and Long-Term Care insurance. Counselors work with clients to make informed decisions about Medicare Supplement Insurance, Medicare plans, and Medicare Part D Prescription Drug coverage plans. Counselors can also assist eligible clients with tracking insurance claims and resolving complaints. Counseling can be provided by telephone or in-person. Individuals in the Richmond Metro area may contact VICAP at (804) 343-3014 or visit <https://spancenter.org/service/medicare-insurance-counseling-vicap/> for more information.

Social Services

Virginia Department of Social Services provides a variety of support services, based on household income and resources, including but not limited to food stamps, general relief, aid to dependent children, and state and local hospitalization funds. Contact them at (804) 726-7000 and learn more at: www.dss.virginia.gov/benefit/

Common Help has a quick and easy screening tool to help people in VA find out if they will be eligible to receive: help with buying food (Supplemental Nutrition Assistance Program (SNAP), food stamps); Low or no-cost health care; Help with buying prescription drugs; help with paying for childcare; home energy assistance; temporary cash assistance for families with minor children (Temporary Assistance for Needy Families (TANF)). This screening tool takes about 15 mins and is confidential and secure. <https://commonhelp.virginia.gov/access/accessController?id=0.09423451010498707>

The Social Security Administration provides benefits to: (1) individuals & family members who have worked long enough & paid taxes (SSDI) & (2) low-income individuals with a disability (SSI), as well as to other qualifying individuals for benefits such as a Medical Vocational Allowance and a Compassionate Allowance (just by diagnosis). The application can be completed online at <https://www.ssa.gov/applyfordisability/> and approval is granted around 5

months approximately. You can contact them directly at (800) 772-1213 or at: www.ssa.gov

Allsup (Free SSDI assessment) has specialized in disability services for over 36 years and has successfully helped more than 350,000 individuals receive the Social Security Disability benefits they deserve. Learn more and contact them via their website at www.allsup.com/empower/Questionnaire or call (800) 405-8339.

Financial Assistance for Copays, Out-of-Pocket Expenses, Travel, and More

Accessia Health Foundation is a premium and copayment assistance foundation for helping with out-of-pocket health care costs. Contact them at (800) 366-7741 or online at www.accessiahealth.org

ACTS RVA - Funds provided by ACTS can be used to pay for rent, mortgage, and utilities to keep families intact and stably housed. ***Referral through partner organization required.*** St. Mary's Catholic Church is a partner. Contact Rebecca Oxenreider at St. Mary's at 804-740-4044, ext. 11 for referral. ACTS' main number is (804) 644-2401, please visit for more information <https://www.actsrva.org/>

The Assistance Fund helps eligible patients with prescription costs. Contact them at (855) 845-3663. To learn more, visit them online at tafcares.org

CancerCare provides assistance with copays, transportation costs, childcare costs, and other care-related costs. Contact them at (866) 552-6729 or (800) 813-HOPE (4673). Learn more about them at <http://www.cancercare.org/financial>

Cancer Cartel Warrior Grant provides grants to cancer patients in the USA who are either in active treatment or have had cancer treatment within the last 12 months. This national grant program offers funding for unmet expenses, including housing, household expenses, food, travel (fuel/lodging), and childcare. Starting in April, the grant will open at 9 am PST on 4/1/25; submissions will only be accepted from social workers, case managers, or patient navigators. If you want to be considered for a grant, please share our website with your worker <https://cancercartel.org/>

Cap Up (Capital Partnership Uplifting People) for Richmond area emergency financial assistance (rent/mortgage, utilities, food, health), employment services (coaching, networking), Food Buying Club (food pantry services), and senior centers. Contact them at (804) 788-0050, www.capup.org

Patient Advocate Foundation provides assistance to cancer patients with funding for copayments, cancer genetic testing, cervical cancer, and multiple myelomas. Contact them at (757) 952-0118 or (866) 512-3861. Learn more at www.copays.org

Expect Miracles Foundation: The Sam Fund provides grants to cancer survivors ages 21-39. To qualify, individuals must have completed treatment. Funds may be used in various ways, from fertility assistance to college costs. Learn more at <https://expectmiraclesfoundation.org/samfund> or call (617) 938-3484.

Family Reach provides financial assistance, counseling, and education to eligible cancer patients and their families. Learn more about them at <https://familyreach.org/financial-edu/>

Good Days provides eligible patients assistance with insurance co-pays, transportation, and diagnostic testing assistance. For general information, contact them at (877) 968-7233 or (972) 608-7141. Learn more about them at: www.mygooddays.org

GoodRX provides free coupons to use at popular pharmacies to save on prescriptions. Visit <https://www.goodrx.com/>

HealthWell provides assistance with out-of-pocket health care costs for those who qualify. Contact them at (800) 675-8416 and learn more about them at www.healthwellfoundation.org

The **Immune Recovery Foundation** supports low- and moderate-income individuals, particularly those of color. Various assistance programs are designed to help patients navigate the healthcare system, especially the burden of medical costs, and find additional support through foundations and passion-driven organizations dedicated to assisting individuals with life-altering and life-threatening disease conditions. The navigation team helps patients identify beneficial regional support groups, clinical trials, diagnostic treatment, insurance premium assistance, free or reduced cost prescription drugs support, medical travel costs aid, and other matters appropriate to patient needs.

<https://immunerecovery.org/patients/apply-now/>

Mark Cuban's Costplus drugs is a very inexpensive place for patients to get medications. Learn more at <https://www.costplusdrugs.com/>

Medicare Savings Programs help qualifying individuals pay for their Medicare premiums. In some cases, Medicare Savings Programs may also pay for Medicare Part A (Hospital Insurance) and Part B (Medical Insurance) deductibles,

coinsurance, and copayment if the individual meets certain conditions. Individuals apply through their State Medicaid Office, which in Virginia is the Department of Medical Assistance Services (DMAS). To learn more about Medicare Savings Programs, visit www.medicare.gov/your-medicare-costs/get-help-paying-costs/medicare-savings-programs

Medicine Assistance Tool is a free service to help individuals find free, or nearly free, prescriptions. Learn more about them at <https://medicineassistancetool.org/>

NeedyMeds is an online resource of programs providing assistance with medication and health care costs. Contact them at (800) 503-6897 and learn more about them at [www.needymeds.org](http://www.needymeds.org;);

- [Diagnosis-Based Assistance Programs for Cancer – All](#)

Patient Access Network Foundation (PAN) helps with out-of-pocket health care costs. Contact them at (866) 316-7263 or <https://www.panfoundation.org/>

RxHope is a service that helps individuals access discounted prescriptions. Learn more at <https://www.rxhope.com/Patient/Home.aspx>

RX Partnership is a local program that helps individuals who are low income and uninsured access discounted and free prescriptions from GSK, Merck, Novartis, Abbvie, and Pfizer. Call (804) 377-1057 or visit www.rxpартnership.org to learn more.

Together RX Access provides help to those who are uninsured gain access to immediate savings on prescription products at their neighborhood pharmacies. Learn more at www.togetherrxaccess.com

Healthwell Foundation assists people with health insurance pay their copayments for a wide range of diseases. This includes some cancers, as well as chemo-related neutropenia and some lymphomas. Learn more at <https://www.healthwellfoundation.org/disease-funds/> or call (800) 675-8416.

Vital Options International Selma Schimmel Vital Grant – Will provide monetary support for either utility bills or groceries. The grant program will assist those facing a significant financial hardship due to the diagnosis of a chronic, terminal or rare condition such as cancer, Parkinson’s, Huntington’s Disease or many others. To submit an application, follow the link and click the “Apply for Assistance Here” button at the bottom of the page <https://www.vitaloptions.org/assistance>

Dollar For helps low- and middle-income patients to apply for financial assistance programs to reduce or eliminate medical bills from non-profit hospitals. They have online guides on checking eligibility, filling out charity care applications, following up, and appealing a denial. They also have a program where the organization prepares and submits the application for you. Learn more at <https://dollarfor.org/> or email support@dollarfor.org.

Good Doctors Foundation is a resource for those currently being treated or living in the central Virginia community. They provide financial assistance to pay for healthcare related expenses not covered by insurance or other available funding sources such as insurance premiums, medications, housing to receive treatment, transportation, or medical equipment. Applications must be submitted by a social worker or healthcare provider
<https://gooddoctorsfoundation.org/application/>

Cancer Research Life Foundation offers a variety of financial assistance for expenses related to treatment. These costs can include airfare, accommodations, expenses related to treatments, and the treatment itself. To apply visit <https://crlfoundation.org/financial-assistance/>

1 Upon Cancer Grants offers financial assistance grants for adults in the United States currently undergoing any type of cancer treatment and having trouble covering medical expenses and bills. Grants are paid directly to the agency or program providing the medical services, not to the patient. Amounts vary based on need and current program funding. Applications are open on a quarterly basis. <https://www.1uponcancer.org/help/>

Cancer-Related Behavioral Health Fund is a Grant program established to assist individuals in need of cancer-related behavioral health treatments. The Fund provides financial assistance to individuals with a diagnosis of cancer to help with cost-shares for covered services prescribed by behavioral health providers (psychiatrists, psychologists and licensed social workers). Applicants must be insured residents of the USA with a total household income not to exceed 500% of Federal Poverty Level. The maximum award is \$2000 per year. To apply visit <https://www.healthwellfoundation.org/fund/cancer-related-behavioral-health/>

Bright Spot Network offers a small grants program called Bright Grants, where any Bright Spot Network families/parents/caregivers in need of financial assistance are eligible to apply for \$500 in funding. *Families must be caring for a child 0-6 years old or pregnant.* Learn more at <https://www.brightspotnetwork.org/bright-grants>

Manufacturer Specific RX Programs

AstraZeneca

800-292-6363, www.astrazeneca-us.com/medicines/Affordability.html

Bristol-Myers Squibb Patient Assistance Foundation

800-736-0003, <http://www.bmspaf.org/#home>

Genentech Access Solutions

866-422-2377, www.genentech-access.com/hcp

Merck

800-727-5400, www.merckhelps.com

Novartis

862-778-2100, www.novartis.com

Pfizer

844-989-7284, www.pfizerxpathways.com

Mobility & Rehabilitation Equipment

Friends of Man for wheelchairs, prostheses, and other medical and mobility equipment (*by social worker referral*). Learn more on their website at www.friendsofman.org, their phone number is (303)798-2342.

Foundation for Rehabilitation Equipment & Endowment (FREE) gifts mobility rehabilitation equipment to low-income uninsured or under-insured adults in Virginia. Contact them at (804) 920-9828, or learn more at www.free-foundation.org

FINANCIAL SERVICES

Burial Assistance

Department of Social Services for Richmond, Virginia offers General Relief (GR) services, which provide limited financial assistance to individuals and families. Someone who is eligible for assistance from Temporary Assistance for Needy Families (TANF) or Supplemental Security Income (SSI) may be eligible for GR. You can require burial assistance for up to \$500 per burial. Contact them at (855) 635-4370 or call 311, you can also access the application online at www.rva.gov/social-services/esi-general-relief-gr

Medicaid, once applied for and received, allows you to set aside funds to pay for your or your spouse's funeral and burial expenses and not have these funds counted. Contact them at (804) 786-7933, or complete the online application at: www.coverva.org/apply/

Lincoln Heritage Funeral Advantage and Lincoln Heritage Life Insurance Company offers Burial Insurance, also called funeral or final expense insurance. It is essentially a life insurance policy, but with a much smaller benefit amount than traditional life insurance. It is usually purchased to cover final arrangements but can also be used to pay the deceased's debts, including medical bills, credit card bills, mortgage loans, and personal loans. For more information call them at (800) 438-7180, or visit them online at www.lhlic.com/free-quote/

Cremation Society of Virginia provides prepaid and at-need cremation services for families and individuals in the Richmond area. Our experienced team has the training and know-how to help you choose the cremation and funeral services that are right for your family and loved ones. Prepaid cremation services allows you to get the cremation and memorial services you want and saves your family the time and expense of handling the details after your passing. The office is bilingual, and ready to assist both Spanish-speaking and English-speaking families. (804) 494-5848 https://virginiacremate.com/locations/richmond-cremation?utm_source=gmb&utm_medium=organic&utm_campaign=web-button-5083

Debt, Bankruptcy, & Budgeting Services

Also See Mortgage, Eviction, & Housing Rights Above

CCCS MD is a 50+ year old non-profit that provides individual financial counseling and education. They specialize in credit and debt counseling, housing counseling, including rental and foreclosure prevention, reverse mortgage counseling, bankruptcy, student loan debt, and medical debt. Contact them at (800) 642-2227, or visit them online at www.cccsmd.org

Cancer Financial Assistance Coalition (CFAC) is a group of organizations helping cancer patients manage their financial challenges. Visit them at www.cancerfac.org

Clearpoint Credit Counseling Solutions provides counseling for credit, debt management, housing foreclosure prevention, bankruptcy, student loans, and more. Contact them at (800) 750-2227, or online at www.clearpoint.org

Care Connect USA assists with credit card and medical bills by contacting creditors and reducing amounts owed. Contact the Debt Relief Hotline at 888-

790-1337, or the Bankruptcy Relief Hotline at (888) 734-2585. Learn more online at www.careconnectusa.org

Triage Cancer provides a free toolkit and reference information for navigating finances after cancer (including insurance, employment, education, family building, genetic testing, medical bills & financial resources). Learn more online at <https://triagecancer.org/> or call (424) 258-4628.

Dollar For helps low- and middle-income patients to apply for financial assistance programs to reduce or eliminate medical bills from non-profit hospitals. They have online guides on checking eligibility, filling out charity care applications, following up, and appealing a denial. They also have a program where the organization prepares and submits the application for you. Learn more at <https://dollarfor.org/>

Child Support

Child Support Enforcement Hotline provides support by locating parents, establishing paternity, identifying support obligations, and enforcing those obligations. To learn more call (202) 401-9373, or visit them online at www.acf.hhs.gov/ecd/office-child-support-enforcement

Student Loans

The **Student Loan Relief Hotline** provides support in reducing monthly payments, consolidating loans, and considering all options. Call them at (888) 699-5772, or visit them online at www.careconnectusa.org/student-loan-relief/

Tax Assistance

The [Community Tax Law Project \(CTLP\)](http://www.ctlp.org) ensures the fairness and integrity of the tax system by providing free legal representation to low-income Virginia taxpayers in tax disputes, educating taxpayers about their rights and responsibilities, and advocating for issues that impact low-income taxpayers. Call (804) 358-5855 or visit them online at www.ctlp.org

IRS – Free Tax Return Preparation for Qualifying Taxpayers the IRS's Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) programs offer free basic tax return preparation to qualified individuals. Visit <https://www.irs.gov/individuals/free-tax-return-preparation-for-qualifying-taxpayers>

VITA sites offer free tax help to people who need assistance in preparing their own tax returns, including:

- People who generally make \$60,000 or less

- Persons with disabilities; and
- Limited English-speaking taxpayers

GENERAL FINANCIAL ASSISTANCE

Grants and financial assistance for flexible or multiple needs

Bright Spot Network provides small grants of up to \$500 to help with a wide range of issues, including basic living expenses, transportation, child-related expenses, supplementing lost income, medical costs, and other health and wellness-related needs. Applications are reviewed monthly.

<https://www.brightspotnetwork.org/bright-grants>

To qualify you must:

- Currently be in treatment for cancer or within 1 year of ending treatment
- Be pregnant or the primary guardian or caregiver for a child 0-6 years old.

Cancer Cartel Warrior Grant provides grants to cancer patients in the USA who are either in active treatment or have had cancer treatment within the last 12 months. This national grant program offers funding for unmet expenses, including housing, household expenses, food, travel (fuel/lodging), and childcare. Starting in April, the grant will open at 9 am PST on 4/1/25; submissions will only be accepted from social workers, case managers, or patient navigators. If you want to be considered for a grant, please share our website with your worker

<https://cancercartel.org/>

Cancer Option Collaborative (The COC) offers the “Dollars Allocated to Assist” (DATA) program to connect active treatment cancer patients to established resources in the area where they live. The program provides assistance to prevent eviction, utility disconnect, car repos, and more. Applicants must be in active treatment and have a need that is the result of being actively treated. Visit <https://www.thecoccares.org/receive-support> to learn more and apply

Dayforce Cares US make grants to eligible recipients, ranging from \$200 to \$5,000, to support people in need and to improve our communities. With a focus on helping people and families get access to basic necessities like food, clothing, and shelter, as well as items that support their physical and emotional well-being. To apply visit <https://www.dayforcecares.com/application>

Modest Needs offers grants to low-income workers for unexpected or emergency expenses including, but not limited to, medical costs not covered by insurance, home appliances, uniform or tool cost for returning to work, adoption

fees, and more. Modest Needs makes non-cash payments directly to vendors on behalf of clients. To qualify, at least one adult member of the applicant's household needs to be verifiably employed and the primary (largest) source of income for each applicant's household must be either income earned from employment, child support payments, Veteran's Benefits, or retirement income (including Social Security retirement benefits) Visit their website

<https://www.modestneeds.org/mn/for-applicants/faq/for-applicants> to submit an application.

Mom Bomb Grant Program is a national nonprofit organization that provides mothers or fathers in the USA facing financial hardship due to serious illness like cancer with grants to help with household expenses including meals, childcare, housecleaning and laundry services. To apply visit

<https://cancercarenews.com/more-cancer-freebies/grants/>

Help Me Bounce is for families in the USA experiencing financial hardship due to critical medical illness. The "Help Me Bounce" program is a public crowdfunding initiative of Spare Key. All applicants must work with their provider's social worker to provide proof of health status. 100% of donations go to the recipient. Eligibility is based on funding and demonstrated financial need. To apply, visit

<https://www.helpmebounce.org/apply-for-aid>

Salvation Army Central Virginia provides rent or utility assistance to individuals in need. Decisions are issued within 3-5 business days. Assistance is available in the following areas: Richmond City, Henrico, Colonial Heights, Dinwiddie, Hopewell, Petersburg, and Prince George. Apply for help at the following link:

<https://southernusa.salvationarmy.org/centralvirginia/get-help/>

Fight 4 Cure Inc's Patient Aid grants (4/15/25 temporarily closed) offer one-time \$100 grants opening on August 15th until fully subscribed. Eligibility requirements include being a U.S. citizen or permanent resident and reside in the U.S.; must have a confirmed cancer diagnosis; must be in active treatment, scheduled to begin treatment, or in follow up care (3 years or less); must not have received this grant in the past. For more information and to apply

<https://www.fight4cure.org/financial-services>

The VCS Cancer Foundation supports cancer patients in Northern Virginia struggling with everyday living expenses so that they can focus on their health and well-being, not their finances. They provide financial assistance for non-medical expenses while patients are receiving active cancer treatment. Visit their page at <https://www.vcscancerfoundation.org/rainy-day-gift-program>

EMPLOYMENT ISSUES

Taking Time off Work

The Family and Medical Leave Act (FMLA) gives eligible employees the right to up to 3 months of unpaid, job- and health-benefit protected leave per year. Even if you do not qualify for FMLA, you may be eligible for medical leave under state law or the rules of your specific employer. You may check with your company's human resource representative or one of these organizations:

- **Cancer Legal Resource Center ("CLRC")** for advice regarding all cancer legal resources including medical leave. Contact them at (866) 843-2572, or learn more at <https://thedrlc.org/cancer/>
- **Department of Labor**, Family Medical Leave Act for the FMLA. Call (866) 487-9243, or visit <https://www.dol.gov/agencies/whd/fmla>

Staying Employed During & After Medical Treatment: Exhausting Medical Leave or Sick Time

Some cancer patients may opt to continue working during treatments, others may need flexible schedules, and some need time off. Workers may be protected, depending on the size of their employer, by: (1) the FMLA described above, (2) the Americans with Disabilities Act (the "ADA"), and/or (3) the fair employment laws of certain states for employees with disabilities at very small businesses.

Equal Employment Opportunity Commission (EEOC) for the Americans with Disabilities Act. Call (800) 669-4000, or visit www.eeoc.gov

Job Accommodation Network is a strong non-profit for answering questions about workplace accommodations for disabilities or the ADA. Contact them at: (800) 526-7234, TTYL: (877) 781-9403, or online at www.askjan.org

Cancer Legal Resource Center (CLRC) for advice regarding all cancer legal resources including medical leave. Contact them at (866) 843-2572, or online at www.thedrlc.org/cancer

Applying for a Job with a History of Cancer

Cap Up (Capital Partnership Uplifting People) provides employment services such as workforce development training, coaching and networking as well as other food, childcare and senior citizen services. Contact them at (804) 788-0050, or online at www.capup.org

Community Foundation's Connect VA has a current listing of employment opportunities posted by nonprofit, government, and other community organizations. Contact them online at www.connectva.org or email connectva@cfrichmond.org

Cancer & Careers is a non-profit supporting employment. Free resume review, job development and coaching as well as support through job search process. Call (646) 929-8032, or visit them online at www.cancerandcareers.org

Salvation Army Family Services for Richmond provides job-training services. Contact them at (804) 225-7470, or visit them online at <https://www.salvationarmyusa.org/usn/assist-the-unemployed/>

Virginia Department of Aging & Rehabilitative Services provides information and access to vocational rehabilitation for individuals with disabilities. Call (804)662-7000, or learn more online at www.dars.virginia.org

Virginia State job listings are posted online at www.jobs.virginia.gov

Virginia Career Works is an excellent resource for anyone living in Virginia who needs assistance to find a job. They provide job boards, job training, resume help, access to printing and internet services, Disability and ADA friendly services, career change ideas, free GED testing, hiring events, and much more. They have in person career centers throughout the state. Find them online and navigate to the "Job Seekers" section <https://virginiacareerworks.com/>

HOUSING

Finding Local Housing

City of Richmond Office on Aging and Disability Services, Rent Relief for Immigrant Families - The City of Richmond's Office of Multicultural Affairs offers a program to provide rent and mortgage assistance to non-citizen and mixed immigration status households in Richmond. This program is designed to support Richmond residents excluded from federal assistance due to their immigration status. To assist as many households as possible, funds per household will be limited to \$1,500, or up to two months of rent, whichever is less. This support program is intended to aid households who are having trouble paying rent due to the impact of the COVID-19 pandemic. Applicants who have not received any other cash assistance throughout the pandemic will be given priority. Contact them directly by calling (804) 646-0145.

Housing Resource Line. The Housing Resource Line is a program of the Partnership for Affordable Housing. The organization will connect people to needed housing-related resources in the Richmond area. These resources include locating rental housing, rental payment assistance, utility payment assistance, emergency assistance, home rehab and repair, housing discrimination, credit counseling, homebuyer education, down payment assistance, foreclosure prevention, and first-time mortgage. Must meet AMI income guidelines to qualify. Contact them at (804) 422-5061 or visit <https://pharva.com/the-housing-resource-line/>

Virginia 211 for utilities, rent, mortgage, and other human and social service assistance. 211 of Virginia is a service of DSS that connects people with information on available community services. When you dial 211, a trained professional listens to your situation and provides relevant resources using one of the largest databases in Virginia. Call 211 or visit <https://211virginia.org/>

Commonwealth Catholic Charities for Homeless Services. This organization also maintains a list of affordable, market-rate housing. Contact them at (804) 648-4177, or online at www.cccofva.org

Daily Planet - Medical Respite is provided at its health center located at 180 Belt Boulevard in Richmond. This respite is provided in a 10-bed facility designed to provide convalescent care upon hospital discharge for adults who do not have appropriate living arrangements to support recuperation. It provides 24-hour staff supervision, with the goal of establishing a medical home and attaining stable housing. The discharging facility can refer the patient to the Medical Respite facility. This process generally takes 24 hours. For more information about the Medical Respite, call Andre Young, RN, at (804) 292-3030, extension 318.

Home Again provides over 160 beds and support services for homeless men, women, and children, as well as scattered apartments for men, women, and children for transitional housing. Contact them at (804) 972-0813, or at www.homeagainrichmond.org

Homeless Crisis Line by Caritas assists individuals who are 3 days (or less) away from losing housing or are already experiencing homelessness. This phone line facilitates access to resources and shelter alternatives (804) 972-0813. Learn more online at <https://www.caritasva.org/get-help/get-shelter/>

Homeward features a list of resources for people experiencing homelessness, including law enforcement, shelter information, mental health resources, and

more. Call (804) 343-2045 or visit them online at <http://homewardva.org/get-involved>

Housing Choice Voucher Program allows qualifying prospective tenants to select from a wider range of housing options, as opposed to being limited to designated housing projects. The tenant pays the landlord a percentage of their monthly income towards the rent, with the voucher subsidizing the remainder. Toll Free: 877-VHDA-123; Local: 804-782-1986

Housing Families First provides services to eligible homeless families in collaboration with the Building Neighbors Program to facilitate permanent housing. Contact them at (804) 236-5800, or visit them online at www.housingfamiliesfirst.org/

Resources for Independent Living is the Richmond area Center for Independent Living (CIL) assisting individuals with severe disabilities to obtain housing services, transportation, and personal care attendance. Contact them directly at (804) 353-6503, or learn more online at ril.va.org

Richmond Redevelopment and Housing Authority RRHA provides homes for low-income families, seniors, and the disabled. Contact them at (804) 780-4200 or learn more online at www.rrha.com

VHDA (Virginia Housing & Development Authority) Affordable Housing offers affordable housing opportunities. Learn more by visiting them online at www.virginiahousing.com or call (804) 782-1986.

United Way provides financial assistance, as well as many more supportive services. Contact them at (804) 771-5820, or by dialing 2-1-1. Learn more at www.unitedway.org

U.S. Department of Housing and Urban Development offers an online search to local housing counseling services. Search for a program in your area at <https://hudgov-answers.force.com/housingcounseling/s/> or call them at (202) 708-1112.

Virginia Easy Access has a service finder tool that helps individuals locate resources within their community. Individuals pick the county or city to find topics in that area including housing options, in-home services, transportation programs, and more. Access the search finder tool online at <https://easyaccess.virginia.gov/service-finder>.

Virginia Supportive Housing provides rental assistance, case management, and resources to help people who are chronically homeless (living on the street for at

least a year). Contact them at (804) 788-6825,
<http://www.virginiassupportivehousing.org/>

Mortgage, Eviction Issues, & Housing Rights

Care Connect USA provides mortgage payment assistance by providing counselors to work with mortgage companies for missed payments and helps avoid foreclosure. Contact the mortgage payment hotline over the phone at (888) 770-7312, or visit them online at www.careconnectusa.org

Commonwealth Catholic Charities (CCC) offers the Housing & Financial Counseling Program, which provides free mortgage delinquency counseling to anyone who is behind on their mortgage payments to help them with a plan to either retain their housing or transition. Limited assistance may be available, depending on the funding of the programs. Contact them at (804) 285-5900, or learn more online at www.cccofva.org/housing-and-financial-counseling

- **CCC Financial Assistance:**
 - Waitlist: call or email HELP Line | 804.285.5986 or hfcsupport@cccofva.org
 - Funding is available to help with rent, mortgage, or utilities. Rent/Mortgage Max amount is \$500, Utility Max amount is \$300.
 - If approved, funding can take 15-20 days for processing
 - Available now EFSP Funding R(rent) M(mortgage) U(utility)
 - Richmond City (R/M/U)
 - Henrico County (R/M/U)
 - Petersburg (R/M/U)
 - Roanoke (U)
 - Hanover (R/M/U)
 - Chesterfield (R/M/U)
 - Col Heights (R/M/U)
 - Dinwiddie (R/M/U)
 - Educational Opportunities
 - Rental Education – offered bi-monthly
 - Financial Fitness – offered Monthly
 - Budgeting, financial management, savings, creating wealth

Hawthorne Cancer Foundation is a Richmond based non-profit that provides monetary grants to individuals for a wide range of needs including food, shelter, transportation, and living expenses, but NOT medical bills. Applications must be submitted by healthcare professional. Contact them at (804) 483-6136, or online at www.hawthornecancerfoundation.org

HOME (Housing Opportunities Made Equal) of Virginia provides foreclosure education. Contact them at (804) 354-0641, or online at www.homeofva.org

Homeownership Preservation Foundation provides free help tailored to your unique financial circumstances. Contact them at (888) 995-HOPE, or online at www.995hope.org

Housing Counseling Agency provides discounted services to help organize finances and mortgages and represents homeowners in negotiations with lenders. Contact (800) 569-4287 or visit www.hud.gov/homeownerhelp

U.S. Department of Housing and Urban Development offers an online search to local housing counseling services. Search for a program in your area at <https://hudgov-answers.force.com/housingcounseling/s/>

Virginia Eviction Legal Hotline (VA Poverty Law) has resources and help for tenants. Contact them at (833) 663-8428, or online at www.reduceevictions.org

Eviction Defense Center (VA Poverty Law Center) offers an easy-to-use online tool that offers self-help legal information to help those who cannot afford an attorney. Help is also available in Spanish. <https://www.evictiondefensecenter.org/>

UTILITY & HOME EXPENSE ASSISTANCE

Housing Resource Line is a program of the Partnership for Affordable Housing. The organization will connect people to needed housing-related resources in the Richmond area. These resources include locating rental housing, rental payment assistance, utility payment assistance, emergency assistance, home rehab and repair, housing discrimination, credit counseling, homebuyer education, down payment assistance, foreclosure prevention, and first-time mortgage. Individuals must meet AMI income guidelines to qualify. Contact them at (804) 422-5061 or visit <https://pharva.com/the-housing-resource-line/> for more information

Cap Up (Capital Partnership Uplifting People) for Richmond area emergency financial assistance (rent/mortgage, utilities, food, health), employment services

(coaching, networking), Food Buying Club (food pantry services), and senior centers. Contact them at (804) 788-0050, or online at www.capup.org

Commonwealth Catholic Charities (CCC) assists eligible individuals in the following locations with rent (R), mortgage (M), and utility (U) payments through EFSP funding: (Max assistance : R/M : \$500, U : \$300)

- Richmond City (R/M/U)
- Henrico County (R/M/U)
- Petersburg (R/M/U)
- Roanoke (U)
- Hanover County (R/M/U)
- Chesterfield (R/M/U)
- Colonial Heights (R/M/U)
- Dinwiddie (R/M/U)

There is a waitlist, so call or email the CCC Help Line at 804.285.5986 or hfcsupport@cccova.org for assistance. Visit <https://www.cccova.org/housing-and-financial-counseling> to learn more.

Cancer Option Collaborative (The COC) offers the “Dollars Allocated to Assist” (DATA) program to connect active treatment cancer patients to established resources in the area where they live. Should none be identified, the program works to help prevent evictions, utility disconnections, car repos, and more. Applicants must be in active treatment and have a need that is the result of being actively treated. For more information, and to apply visit <https://www.thecoccares.org/receive-support>

Chesterfield Colonial Heights Department of Social Services assists with financial emergencies such as funds for heating and utility bills, rent/mortgage assistance, auto repair, prescription medicine, food pantry and vocational resources. Contact them at (804) 796-3715, or online at www.cchasm.org/financial-assistance

EnergyShare & PIPP are programs of the energy company Dominion Resources. They provide bill assistance for qualified customers facing financial hardship and Percentage of Income Payment options. The program supports bill pay assistance, as well as free weatherization and energy-saving upgrades. Contact them at (888) 366-8280, or online at www.dominionenergy.com/virginia/billing/billing-options/energysshare

Hawthorne Cancer Foundation is a Richmond-based non-profit that provides monetary grants to individuals for a wide range of needs, including food, shelter,

transportation, and living expenses, but NOT medical bills. Applications must be submitted by a social worker or healthcare professional. Contact them at (804) 483-6136, <https://www.thehawthorne.org/grants>

National Energy Assistance Referral (NEAR) assists with energy costs and energy related home repairs. Contact them at (866) 674-6327, or learn more at [National Energy Assistance Referral | The LIHEAP Clearinghouse \(hhs.gov\)](#)

Low Income Household Energy Assistance Program (LIHEAP) helps keep families safe and healthy through initiatives assisting with energy costs. They provide federally funded assistance in managing costs associated with home energy bills, energy crises, weatherization, and energy-related minor home repairs.

Contact Ms. Denise Surber, interim EAP Manager at VDSS, Energy Assistance Program, for assistance at (804) 726-7386, or email her at denise.t.surber@dss.virginia.gov. You can also call (800) 230-6977.

The SPAN Center- Capital Area Agency on Aging provides information and resources to support older adults with community living. Contact (804) 343-3000, or learn more at <https://spancenter.org/>

SERCAP programs are focused on bringing clean, safe drinking water and environmentally sound wastewater facilities to low-to-moderate income rural communities and minority populations, especially when they have been overlooked by other groups and organizations to learn more or apply for services, visit <https://sercap.org/>

St. Mary's Catholic Church provides food pantries and utility support (ACTS referrals). Call (804) 740-4044, or visit www.stmarysrichmond.org to learn more

Virginia Department of Social Services' Energy Assistance (EA) helps eligible low-income households offset expenses associated with heating and/or cooling their home. Contact them at (800) 552-3431, or learn more at www.dss.virginia.gov/benefit/ea/index.cgi

Virginia Easy Access has a service finder tool that helps individuals locate resources within their community. Individuals pick the county or city to find topics in that area including housing options, in-home services, transportation programs, and more. Access the search finder tool online at <https://easyaccess.virginia.gov/service-finder>.

Good Doctors Foundation is a resource for those currently being treated or living in the central Virginia community. They provide financial assistance to pay for healthcare related expenses not covered by insurance or other available

funding sources such as insurance premiums, medications, housing to receive treatment, transportation, or medical equipment. Applications must be submitted by a social worker or healthcare provider

<https://gooddoctorsfoundation.org/application/>

National Cancer Assistance Foundation – can provide financial assistance money (See “Paying for Medical Care,”)

Vital Options International Selma Schimmel Vital Grant – Will provide monetary support for either utility bills or groceries. The grant program will assist those facing a significant financial hardship due to the diagnosis of a chronic, terminal or rare condition such as cancer, Parkinson’s, Huntington’s Disease or many others. To apply, follow the link and click the “Apply for Assistance Here” button at the bottom of the page <https://www.vitaloptions.org/assistance>

Fredericksburg Regional Continuum of Care (CoC) offers a list of utility assistance resources for Caroline, Fredericksburg, King George, Spotsylvania, and Stafford. <https://www.micahfredericksburg.org/wp-content/uploads/2016/11/CoC-Utility-Assistance-Resources-161024.pdf>

Home Care Support Services

Amramp is a for-profit organization that helps people with mobility concerns to live better lives everyday by eliminating accessibility barriers through wheelchair ramps, stair lifts, lifts, and other modifications. Call (888) 715-7598 to be connected to the Amramp location in your area or visit <https://amramp.com/>

Caregivers.com is a national electronic resource to find a caregiver for the home. Visit them online at www.caregivers.com

Commonwealth Catholic Charities is a non-profit providing care coordination and independence services for older adults and people with disabilities. Contact them at 804-285-5900, or learn more at www.cccofva.org

Instructive Visiting Nurse Association (IVNA) provides reduced cost home health care and case management for individuals who are uninsured or under-insured at a lower cost. Call (804) 355-7100

Jewish Family Services provides home care services, companion services, and care management. Contact them at (804) 282-5644, or at www.jfsrichmond.org

Project: HOMES serves older adult, disabled, and low-income residents with home repair, weatherization, indoor plumbing and rehabilitation, multi-family housing, homeownership assistance, minor home repairs, and accessibility

improvements, such as wheelchair ramps. Contact them at (804) 233-2827, or visit them online at www.ProjectHomes.org

Rebuilding Together Richmond is a regional affiliate of the national Rebuilding Organization. The organization provides home improvements and safety and wellness enhancements for neighbors in need. Service area is Richmond, Henrico, Chesterfield, Petersburg, and Hopewell. Learn more at www.rtrva.org or call (804) 447-3841.

Resources for Independent Living is the Richmond area Center for Independent Living (CIL) assisting individuals with severe disabilities to obtain housing services, transportation, and personal care attendance. Contact them directly at (804) 353-6503, or learn more online at ril.va.org

The SPAN Center- Capital Area Agency on Aging coordinates a variety of support, some of which may be free, including insurance counseling, care coordination, and support to stay home for older adults. Contact them at (804) 343-3000, or learn more at <https://spancenter.org/>

USDA – Rural Development U.S. Department of Agriculture

Single Family Housing Repair Loans & Grants in Virginia Section 504 Home Repair Program provides loans to very-low-income homeowners to repair, improve, or modernize their homes, or grants to very-low-income older adult homeowners to remove health and safety hazards. Learn more at www.rd.usda.gov/programs-services/single-family-housing-repair-programs

Virginia Easy Access has a service finder tool that helps individuals locate resources within their community. Individuals pick the county or city to find topics in that area including housing options, in-home services, transportation programs, and more. Access the search finder tool online at <https://easyaccess.virginia.gov/service-finder> or call (888) 992-0959.

Virginia Housing Accessibility Grants administers up to \$8,000 to foster independence and support those in need of barrier-free housing. Typical modifications include installing ramps and chairlifts, installing remote entry devices, modifying bathrooms and kitchens, and widening doorways and sidewalks. Owner-Occupied and Rental Unit Accessibility Modifications requires income is 80% or less than the area median income based on HUD guidelines. <https://www.virginiahousing.com/en/accessibility-grants#OwnerOccupiedGrant>

Cleaning Services

Cleaning for a Reason is a non-profit that provides information on local cleaning agencies that provide services at reduced prices or for free to eligible cancer patients. Contact them at (877) 337-3348, or at www.cleaningforareason.org

Cellular/Internet

The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household. Learn more at www.fcc.gov/acp

MEDICAL SERVICES

Free Clinics

Clinics offer a variety of health care services, including medical, dental, vision, mental health, and pharmacy services. However, not all clinics offer all services, and not all areas of Virginia have a free, or charitable, clinic. Clinics are independent, nonprofit, volunteer-driven, and community-based organizations. Each clinic sets its own eligibility requirements and guidelines, and all must be contacted directly for help. Learn more about these clinics at www.vafreeclinics.org/clinics-in-virginia or call (804) 340-3434.

Caregiver Support

Livestrong Foundation has a specialized website for tools, including a special application, helpful for caregivers. Contact their hotline at (855) 220-7777, or access their information at www.livestrong.org/we-can-help/caregivers

Clinical Trials

National Cancer Institute (NCI) sponsors most government funded cancer clinical trials. NCI has a list of active studies, as well as some privately funded studies. Contact them at 800-4-CANCER (800-422-6237), or visit www.cancer.gov/clinicaltrials

National Institutes of Health (NIH) has an even larger database of clinical trials and can be found at www.clinicaltrials.gov

Center Watch is a publishing and information services company that keeps a list of both industry sponsored and government funded clinical trials for cancer.

Learn more at www.centerwatch.com or call (703) 538-7600.

Dental

Crossover Healthcare Ministry provides a dental clinic. Learn more at www.crossoverministry.org/programs-services/

St. Mary's Catholic Church offers a dental clinic in partnership with VCU. Call (804) 740-4044, or visit online at www.stmarysrichmond.org

Virginia Dental Association Foundation – Donated Dental Services (DDS) Program provides comprehensive treatment to eligible patients (not emergency services). Individuals must have a permanent disability, be 55+ years of age, or qualify as medically fragile. Learn more at <https://dentallifeline.org/virginia/> or contact Julie Ericksen, DDS Coordinator, at 804.523.2182 or by email at Ericksen@vadental.org

Applying for Medicaid

American Council on Aging offers free assistance with applying for Medicaid. www.medicaidplanningassistance.org/how-to-apply-for-medicaid/

Medicaid/Insurance (Navigators) Contacts –

- **Carla Torres-Barrera**, Health Care Navigator, Team Coordinator, (804) 200-6035, carlatb@cvlas.org
- **Carolina Álvarez**, Certified Navigator (804) 200-6040 carolina@cvlas.org
- **Norma Ryan**, FAMIS Medicaid Application Specialist (assists individuals 0 to 64 ONLY), (804) 955-9578, norma@vhcf.org

Fertility & Cancer

Livestrong Foundation has free personalized cancer support. Contact them at (855) 844-7777, or online at www.livestrong.org/what-we-do/program/fertility

Shady Grove Fertility is a nationally recognized fertility clinic with a Richmond office that can be reached at (804) 256-2986. Learn more at www.shadygrovefertility.com/trying-to-conceive/cancer

Medical Clinics

ACCESS NOW provides a local, free medical clinic specialty care and management. Contact them at (804) 622-8145, or learn more at

www.accessnowrva.org

Cross Over Healthcare Ministry has free and income based medical and mental health services. Contact them at (804) 521-8263, or at

www.crossoverministry.org

Free Clinics lists all free and income-based clinics in your area. Visit them online at www.freeclinics.com/cit/va-richmond

Virginia Association of Free and Charitable Clinics lists these clinics in Virginia. They can be contacted at (804) 340-3434, or online at www.vafreeclinics.org/

Transplants

National Foundation for Transplants provides fundraising assistance for patients needing transplants, including bone marrow and stem cell transplants. Contact them at (800) 489-3863. Learn more at www.transplants.org

National Bone Marrow Transplant Link can be contacted at (800) 546-5268, or at www.nbmtlink.org

PEDIATRIC SERVICES

ASK is a local non-profit organization supporting children with cancer and their families. Call (804) 658-5910, or visit www.askccf.org

Camp Kesem has free summer camps that support children through a parent's cancer in locations throughout the United States. Contact them at (253) 736-3821, or learn more at <https://campkesem.org>

Chai Lifeline has programs offering emotional, social, psychological, and financial assistance to families living with pediatric illness or loss.

(410) 205-2085, www.chailifeline.org

Comfort Zone Camp has free summer camps for grieving children. Call (804) 377-3430, or visit www.comfortzonecamp.org to learn more

Connor's Heroes provides services such as meals and yard work, as well as financial help such as provision of gas cards, to families experiencing pediatric cancer. Contact them at (804) 897-1272, www.connorsheroes.org

Heroes For Kids provides character visits to children in hospitals and home care. We also provide goods such as coloring books/supplies/toys and more.

“Happiness is only a HERO away” Contact at (804)228-1310 for additional contact info visit www.heroesforkids.net

Life with Cancer provides FREE counseling, education, and support groups predominantly in Northern Virginia. Contact them at (703) 206-5433, or online at www.lifewithcancer.org/get-help/children-teens-and-cancer/

Ronald McDonald House provides reduced housing for pediatrics throughout the United States. Contact their local office at (804) 355-6517, or visit them online at www.rmhc-richmond.org

SPANISH RESOURCES

Duelo Latino offers FREE grief & counseling support in Spanish.

- The virtual group meets at 7 pm on Wednesdays.
- The in-person group meets at 6 pm on the last Tuesday of the month at *Sacred Heart Center, 1400 Perry Street, Richmond, VA, 23224.*

Duelo Latino offers limited individual counseling. Latinx 18+ are welcome. This group is facilitated by qualified professionals, and registration is recommended. Duelo Latino offers limited assistance with transportation/gasoline, free childcare, and is accessible to public transportation. For information, registration, and referrals contact DueloLatino@gmail.com or call (804) 424-1966.

Livestrong Foundation has personalized cancer navigation support in Spanish. Contact them at (855) 220-7777 (option 2), or learn more at www.livestrong.org

Nueva Vida (Latinas with Cancer) can be reached at (202) 223-9100, or online at www.nueva-vida.org

Spanish Cancer Survival Toolbox by the National Coalition for Cancer Survivorship, can be reached at (877) 622-7937, or online at www.canceradvocacy.org/resources/cancer-survival-toolbox/los-primeros-pasos-para-la-supervivencia-al-cancer/

TRANSPORTATION FOR MEDICAL CARE

Richmond Area Discounted/Free Ground Transportation

Road to Recovery with the American Cancer Society has free or income-based transportation, local and long distance. Call in advance, as it may take a few days to organize. Contact them at (800) 227-2345, select 3. Learn more at <https://www.cancer.org/support-programs-and-services/road-to-recovery.html>

Ride Assist Services provides transportation to older adults in Powhatan. Contact them at (804) 698-0438, or via email at RAServices.PVA@gmail.com

The SPAN Center, the Capital Area Agency on Aging coordinates a variety of support, some of which may be free, including insurance counseling, care coordination, transportation, and support to stay home. Services Charles City, Chesterfield, Goochland, Hanover, Henrico, New Kent and Powhatan, and the City of Richmond. Call (804) 343-3000 or visit <http://spancenter.org/> to learn more

The Shepherd's Center of Richmond provides free transportation to those in need who are 60 years of age and older. Contact them at (804) 355-7282 or learn more at <http://tscor.org/>

Virginia Easy Access has a service finder tool that helps individuals locate resources within their community. Individuals pick the county or city to find topics in that area including housing options, in-home services, transportation programs, and more. Access the search finder tool online at <https://easyaccess.virginia.gov/service-finder>

Let's Go Service is a non-profit organization in Richmond, Virginia that provides donation-based transportation services for veterans, families in need, the elderly, and those in our community with disabilities. This includes trips to the grocery store, medical appointments, and more. They serve individuals located in Henrico, New Kent, Mechanicsville, Midlothian, and Chesterfield. Appointments should be made at least two weeks in advance via their digital form at <https://www.letsgoservices.org/contact-us> Individuals who need services inside of the two-week timeframe should call 804-366-0670 for availability.

Ground Transportation and Financial Support

Lee's Friends in the Hampton area provides free support services, including transportation and basic human needs (e.g., food and clothing). Contact them at (757) 440-7501, or at www.leesfriends.org

The Leukemia and Lymphoma Society's Susan Lang, Pay-It-Forward Patient Travel Assistance Program. Blood cancer only. Can be contacted at (877) 557-2672, or online at www.lls.org/travel

Mercy Medical Angels & National Patient Travel Center gives charitable travel assistance by providing commercial airline tickets and supports ground transportation with gas cards, bus, and train tickets. Call (757) 318-9174, or toll-free at (800) 296-1217. Visit <https://mercymedical.org> for more information

Road to Recovery with the American Cancer Society has free or income-based transportation, for both local and long distance. Call in advance, as it may take a few days to organize. Contact them at (800) 227-2345, select 3, or visit them at www.cancer.org/treatment/support-programs-and-services/road-to-recovery.html

The SPAN Center, the Capital Area Agency on Aging coordinates a variety of support, some of which may be free, including insurance counseling, care coordination, transportation, and support to stay home. Contact them at (804) 343-3000, or visit <https://spancenter.org/> for more information

UZURV is a mobile app for on-demand affordable transport for cancer patients and those with disabilities or mobility issues. Richmond and Alexandria Virginia only. Access them online at www.uzurv.com

Air Transportation

Air Care Alliance provides free air transportation for qualifying patients. Contact them at (888) 260-9707, www.aircarealliance.org

Air Charity Network is the largest unified volunteer pilot organization for qualified patients that travel nationwide. Contact them at (877) 621-7177, or visit them online at www.aircharitynetwork.org

Corporate Angel Network, Inc. provides free air transportation for qualifying patients. Contact them at (914) 328-1313, or learn more at www.corpangelnetwork.org

Lifeline Pilots provides free air transportation for qualifying patients in the Midwest. Contact them at (800) 822-7972, or learn more at www.lifelinepilots.org

Mercy Medical Angels gives charitable travel assistance for qualifying patients by providing commercial airline tickets and supports ground transportation with gas cards, bus, and train tickets. The National Patient Travel Center and Angel

Airline Samaritans are part of Mercy Medical Angels. Contact them at: (757) 318-9174, www.mercymedical.org

National Cancer Assistance Foundation – can provide financial assistance money (See “Paying for Medical Care,”)

HOUSING FOR MEDICAL CARE

Cancer Support Community recently partnered with Airbnb to provide free housing for individuals traveling for medical care who meet income and geographic requirements. Contact them at (888) 793-9355, or learn more online at www.cancersupportcommunity.org/free-housing-patients-traveling-cancer-treatment

Doorways is the largest lodging facility for medical care in the Richmond area, serving VCU and other area hospitals. Contact them at (804) 828-6901, or online at www.thedoorways.org

Reinhart Guest House provides lodging for Bon Secours patients undergoing treatment and their families. Contact them at (804) 287-7300, or visit them online at www.bonsecours.com/locations/community-services/richmond/reinhart-guest-house

Hope Lodge of the American Cancer Society provides a free place to stay while receiving medical care in many cities. Contact them at (800) 227-2345, or learn more at <https://www.cancer.org/support-programs-and-services/patient-lodging/hope-lodge.html>

Joe’s House is not an actual house, but a non-profit organization helping individuals with cancer and their families find a discounted place to stay near medical hospitals when traveling away from home for medical treatment. Contact them at (877) 563-7468, or visit them online at www.joeshouse.org

Ronald McDonald House provides reduced housing for pediatrics throughout the United States. Contact their local office at (804) 355-6517, or learn more at www.rmhc-richmond.org

MENTAL HEALTH SERVICES / SUPPORT GROUPS

Bloch Cancer Foundation has a National Cancer Hotline that matches cancer patients with individuals who have recovered from the same type of cancer. Contact the Hotline at (800) 433-0464, or learn more at www.blochcancer.org

Camp Kesem is a nationwide community driven by college students supporting children of parents with cancer diagnoses. Contact them at University of Richmond (804) 491-6090, richmond@campkesem.org, or at Virginia Commonwealth University (908) 605-6112, vcu.outreach@campkesem.org. Learn more about them online at www.kesem.org/programs-services/camp-kesem.

CancerCare has counselors and support groups as well as financial assistance and resource navigation (over the phone, online, and in-person). Contact them at (866) 552-6729 and (800) 813-HOPE (4673) www.cancercare.org. They provide free online support groups led by oncology social workers for cancer patients, caregivers, and loved ones. CancerCare offers specialized groups to address specific populations and concerns, including young adults, older adults, caregivers, the loss of a child, the loss of a parent, LGBTQ+, bereavement, healing through writing, and more. To join visit https://www.cancercare.org/support_groups

Cancer Support Community has a hotline for general cancer support, including managing costs, support groups, and cancer reference materials. Contact them at (888) 793-9355, or visit them online at www.cancersupportcommunity.org/find-support

Commonwealth Catholic Charities may be able to assist with providing or linking individuals to mental health services. Contact them at (804) 285-5900, or visit them online at www.cccofva.org

Full Circle Grief Center provides support for grieving children, families, adults, and communities through free support groups, at and reduced cost individual counseling services, remembrance programs, and grief education support. Contact them at (804) 912-2947, or visit them online at <https://fullcirclegc.org>

Health Brigade (formerly Fan Free Clinic) has free mental and medical income-based services. Contact them at (804) 358-6343, or online at www.healthbrigade.org

Imerman Angels provide comfort and understanding for all cancer fighters, survivors, previvors and caregivers through a personalized, peer-to-peer mentorship program with someone who has been there. Visit them online at <https://imermanangels.org/>

Jewish Family Services (JFS) provides counseling services and can be contacted at (804) 282-5644. Learn more at www.jfsrichmond.org

Life with Cancer provides FREE counseling, education, and support groups. They are predominantly located in Northern Virginia. Contact them at (703) 206-5433, or learn more at www.lifewithcancer.org

NAMI Central Virginia (National Alliance on Mental Illness Central Virginia) has mental health programs, as well as a hotline that can be contacted at (804) 285-1749. Learn more online at www.namicva.org

Richmond Behavioral Health Authority provides mental health services, as well as 24-hour crisis intervention services. Contact them at (804) 819-4100.

St. Joseph's Villa has free/reduced mental health outpatient services for qualifying individuals. Contact them at (804) 837-0842, or visit them online at www.neverstopbelieving.org/services/mental-health-services

VBHDS (Virginia Department of Behavioral Health) provides information on free counseling services and can be contacted at (804) 786-3921, or online at www.dbhds.virginia.gov/behavioral-health/mental-health-services

Bright Spot Network – Provides small grants up to \$500 to pay for cancer related needs. Must be in treatment or within 1 year of completing treatment AND must be parent or guardian of child aged 0-6 years. Learn more at <https://www.brightspotnetwork.org/>

Cancer-Related Behavioral Health Fund is a Grant program established to assist individuals in need of cancer-related behavioral health treatments. The Fund provides financial assistance to individuals with a diagnosis of cancer to help with cost-shares for covered services prescribed by behavioral health providers (psychiatrists, psychologists and licensed social workers). Applicants must be insured residents of the USA with a total household income not to exceed 500% of Federal Poverty Level. The maximum annual award is \$2000. To apply visit <https://www.healthwellfoundation.org/fund/cancer-related-behavioral-health/>

LOCAL RICHMOND SUPPORT GROUP MEETINGS

Brain Tumor Support Group

St. Mary's Hospital, Education Center, 2nd Tuesday of every month at 6:30 pm
BEFORE you go, contact Nancy Hsu at (804) 852-2976, or nancy.hsu@vcuhealth.org.

Support Group for Those Coping as a Cancer Caregiver

Bon Secours Memorial Medical Center, Cancer Resource Center
Main Hospital Entrance, Room 1110, 1st Tuesday of every month; 2 – 3:00 pm
BEFORE you go, contact Ann Petersen, MSW at [\(804\) 764-7201](tel:8047647201)

General Cancer Support Group

Bon Secours Memorial Medical Center, Cancer Resource Center
Main Hospital Entrance, Room 1110, 1st and 3rd Tuesday from 9:30 – 11 am

BEFORE you go, contact Ann Petersen, MSW at [\(804\) 764-7201](tel:8047647201)

Cancer Support for Men

Bon Secours Memorial Regional Medical Center, Cancer Resource Center
Main Hospital Entrance, Room 1110, 2nd and 4th Tuesday of every month 3:30 – 5 pm

BEFORE you go, contact Ann Petersen, MSW at [\(804\) 764-7201](tel:8047647201)

Don't Ignore Stage 4 / Support for Those Living with Metastatic Cancer

Bon Secours Memorial Regional Medical Center, Cancer Resource Center
Main Hospital Entrance, Room 1110, 2nd and 4th Tuesday of every month 10 – 11 am

BEFORE you go, contact Ann Petersen, MSW at [\(804\) 764-7201](tel:8047647201)

Prostate Cancer Education & Support Group

Bon Secours Cancer Inst. Reynolds Crossing, Radiation Oncology Waiting Room/Lobby
1st Wednesday of every month 6:30 - 7:30 pm

BEFORE you go, contact them at [\(804\) 266-7762](tel:8042667762).

PERSONAL CARE

Alternative Medicine

National Center for Complementary & Integrative Medicine

(888) 644-6226, www.nccam.nih.gov

Car Repair

Mechanics of Faith

www.mechanicsoffaith.org

(804) 277-3205

Clothing & Home Furnishings

Belmont Community Resource Services “The Closet” is a clothing donation and distribution program run at Belmont. They serve the community on Fridays from 9 am - 1 pm. No one is ever charged for what they need. Their address is 3510 Broad Rock Blvd., Richmond, VA 23234. Call at (804) 868-8434 or visit them online <https://bcrsrva.org/the-closet/>

Caring Closet provides consignment quality; FREE clothing, in a timely manner, in a supportive setting, as well as bags filled with necessities and comfort items. To receive clothes fill out the request form <https://www.caring-closet.org/receive> and email to info@caring-closet.org. Tell them your age, gender, sizing, clothing style, and articles needed. Pick-Up at the caring closet 24/7 and call 804-533-2657 for address.

Mercy Mall is a ministry offering free clothing, housewares (not furniture), baby items, toiletries, cleaning supplies, and more to individuals and families overcoming the obstacles to home and life stability. Their definition of crisis is any of the following situations: If you and/or your children have 2 or less outfits that fit and are weather appropriate; if you lost all your clothing/household/baby items due to a fire, sudden re-housing, theft, or other crisis; if you have transitioned from homelessness or unstable housing to new housing and do not have the necessary items to live and cook in the home; if you are pregnant and due to give birth within 30 days and do not have the necessary items to properly care for the baby. If any of these situations describe your circumstance, please text your name and a description of your current crisis to 804-728-2928.

<https://mercymallva.org/>

Cooking

- **Cancer Nutrition Consortium:** <https://www.cancernutrition.org>
- **Cook for Your Life:** <https://www.cookforyourlife.org>
- **Eat to Beat Cancer:** <https://www.eattobeat.org>

End-of-Life Care

A Peaceful Passing provides certified End-of-Life doulas who work to help people find meaning and purpose in their life, to understand the impact they have made, and the legacy they are leaving. They help plan and educate for how the final days will unfold, while supporting loved ones left behind. Doulas also guide family and friends through these last days and help ease the suffering of grief. Contact them at (804) 502-3667, or learn more at www.apeacefulpassing.info/

Eyeglasses

New Eyes - Social service agencies/Health advocates/ Social Workers/ Health Providers can apply on behalf of client. New Eyes provides a basic pair of single or lined bifocal lenses at no cost to the client. Special requests, including upgrades such as tinted, progressive, or transition lenses, are beyond the scope of New Eyes' program. Learn more and/or apply at <https://new-eyes.org/application>

Exercise

Life in Fitness - LIFT in Richmond has free and low-cost group fitness activities with an emphasis on enjoying the outdoors for cancer survivors as well as their friends and families. LIFT is a wellness community of fitness, fun, and camaraderie. Contact them at (804) 306-1148, or via email LIFT RVA@gmail.com. Learn more on their Facebook page at www.facebook.com/RVALIFT

Yoga Health Foundation www.yogahealthfoundation.org

The Endorphasm Foundation empowers individuals to move past obstacles in their life by embracing the healing power of community and fitness. By promoting self-awareness, self-acceptance, and self-esteem through fitness we generate a new meaning and sense of value for life. In collaboration with health provider, a Certified Cancer Exercise Specialist works directly with the individual to prescribe appropriate movement based on their diagnosis and physical capabilities. Visit <https://www.endorphasmfoundation.org/> to learn more.

Food Pantries

A Place of Miracles aids families of the Chesterfield area that are in need of daily meals. Contact them at (804) 722-9577, or online at www.apomcafe.com/

Cap Up (Capital Partnership Uplifting People) provides emergency financial assistance (rent/mortgage, utilities, food, health), employment services (coaching, networking), Food Buying Club (food pantry services), and senior center information in the Richmond area. Contact them at (804) 788-0050, or online at www.capup.org

Chesterfield/Colonial Heights Department of Social Services aids individuals and families who have experienced, or are experiencing, an emergency that limits their funds for essential items, such as food. Contact them at (804) 796-3715, or learn more online at www.cchasm.org/food-assistance

Chesterfield Food Bank serves a variety of our neighbors, the majority of whom do not qualify for government assistance. Contact them at (804) 414-8885, or learn more at www.chesterfieldfoodbank.org/

Colonial Heights Food Pantry is committed to alleviating hunger and developing collaborative strategies to encourage self-reliance and preserve human dignity. Contact them at (804) 520-7117, or online at www.chfoodpantry.org/

Commonwealth Catholic Charities can assist individuals searching for a food pantry and can be contacted at (804) 285-5900, or online at www.cccofva.org. They also provide several local food pantries, including:

- **Dilbert Food Pantry (Richmond)**, open Tuesdays, Wednesdays, and Thursdays, 9am to 12pm. Recipients may receive food once within a 30-day period. Located at 1601 Rolling Hills Drive, Richmond, VA 23229. Call (804) 285-5986 for more information.
- **St. Francis House Food Pantry (Roanoke)**, open Monday through Friday, 9am to 12pm. Recipients may receive food once within a 30-day period. Located at 836 Campbell Avenue, SW, Roanoke, VA 24016. Contact them at (540) 268-0098.

Feed More Feed More collects, prepares and distributes food to bring hunger relief to neighbors in need throughout Central Virginia. Our comprehensive programs and Agency Network provide nourishment and hope to communities across the 34 cities and counties we serve. Please visit www.feedmore.org/gethelp for more information about each of the programs offered.

- **The Feed More Help Line** connects neighbors with local food pantries across in Central Virginia including SNAP and Meals on Wheels. Give our Feed More Help Line a call at **804-237-8617, Monday to Friday, between 9 a.m. and 4 p.m.**, to get connected to food resources. You can also complete the request form at www.feedmore.org/helpline.
- **Feed More's Meals on Wheels** program provides nutritious home-delivered meals to eligible homebound adults who cannot shop or cook for themselves. To learn more and apply, visit <https://feedmore.org/meals-on-wheels/> or call the Feed More Help Line at (804) 521-2500.
- **Feed More's SNAP Application Assistance** program helps individuals and families navigate the Supplemental Nutrition Assistance Program (SNAP)/EBT. Our trained team offers step-by-step support, from determining eligibility to completing applications and understanding the next steps—making it easier for individuals to access the food assistance they need. For application assistance, complete the request form at www.feedmore.org/helpline or call 804-822-4114.

St. Mary's Catholic Church has a food pantry and provides utilities support. Call (804) 740-4044, or visit www.stmarysrichmond.org for more information

The Virginia Department of Social Services' Supplemental Nutrition Assistance Program (SNAP) can be used like cash to buy eligible food items from authorized retailers. Contact them at (800) 552-3431, or learn more at www.dss.virginia.gov/benefit/snap.cgi

Federation of Virginia Food Banks has map of their member food banks online at <https://vafoodbanks.org/virginia-food-bank-locator/> and can assist with applying for SNAP benefits <https://vafoodbanks.org/find-assistance/apply-for-federal-state-nutrition-assistance-programs/>

Shine Farm CSA/Farm Share: For RVA patients with the financial means, shine farm will deliver fresh, local produce to homes in Churchill, Scott's addition, the Fan, Carytown, the Museum District, Manchester, Forest Hill, Willow Lawn, Bellevue, Fulton Hill & anything in between. Community Supported Agriculture (CSA) helps farmers afford what they need to grow for the season, and in return members receive weekly fresh produce, 15% discount on additional produce, flowers, or handmade products and 50% off all farm workshops and events. Various sizes and seasons are available. Generally, runs March – October and costs vary depending on the chosen plan. <https://shine.farm/farm-share-csa/>

Farm Bus CSA/Farm Share: For RVA patients with financial means, the Farm Bus will deliver local produce, meats, dairy, bread, mushrooms, and fermented goods. Delivery for a 6-mile radius from Farm to Family in Church Hill, the Fan, Downtown, Manchester, Lake Side, Forest Hill, Museum District, Jackson Ward, Northside, Ginter Park. Costs vary depending on the plan selected and are purchased for an entire season. <https://thefarmbus.csaware.com/store/>

Seasonal Roots: For Virginia patients with financial means, Seasonal Roots will deliver fresh local produce as well as artisan goods and everyday essentials such as coffee, bread, salsa, and more. Seasonal roots require a \$50 year-long membership fee and then you pay weekly for your goods, making it more accessible than other options. Seasonal roots have a wide service area, check their website to see if your zip code is covered and to sign up <https://www.seasonalroots.com/>

Grocery & Food Financial Assistance

Vital Options International Selma Schimmel Vital Grant – Will provide monetary support. The grant program will assist those facing a significant financial hardship due to the diagnosis of a chronic, terminal or rare condition such as

cancer, Parkinson's, Huntington's Disease or many others. To apply, follow the link and click the "Apply for Assistance Here" button at the bottom of the page <https://www.vitaloptions.org/assistance>

Therapeutic Horse Back Riding

New Day Equine Therapy in Ashland, Virginia has riding with Bruce D. Nachman. Contact them at (804) 307-5156, or online at www.newdayequinetherapy.com

Therapeutic Horse Back Riding Association of Virginia
<http://travinc.org/>

Pet Assistance

Cancer Care's PAW (Pet Assistance and Wellness) program helps dog and cat owners affected by cancer with financial assistance, educational programs, counseling, and case management. Contact them at (800) 813-HOPE (4673), or learn more at www.cancercare.org/blog/cancercare-pet-assistance-wellness

Richmond SPCA will provide low-cost veterinarian services, as well as food and supplies, if needed. Contact them at (804) 521-1300, or visit them online at <https://richmondspca.org/who-we-are/contact-us/>

Smoking

The **Guide to Quit Smoking** from the **American Cancer Society** can be found online at www.cancer.org/healthy/stay-away-from-tobacco/guide-quit-smoking.html

Visit www.smokefree.gov for support with quitting smoking, including a text message support program

Wigs, Prosthetics & Resources for appearance related side effects

Amputee Coalition provides financial support for prosthetic services. Contact them at (888) 267-5669, or visit them online at www.amputee-coalition.org/resources/financial-assistance-for-prosthetic-services

The Areola Restoration Center provides free consultation for 3D Areola/Nipple restoration. Restoration surgery is covered by insurance in most cases. Learn more at www.areolarestitutioncenter.org or call (804) 716-9804.

EBeauty is a non-profit supporting woman with a wig exchange program and other beauty support. Learn more at www.ebeauty.com

Godiva's Secret Wigs is a for-profit wig company that can be contacted at (877) 567-9447, or online at www.godivassecretwigs.com

Look Good Feel Better of the American Cancer Society can be contacted at (800) 227-2345 (toll-free).

Sit'N Pretty N Pink - The House of Nehemiah International is a non-profit organization that provides free wigs for chemo patients. Contact them at (757) 504-4494, or online at www.sitnprettynpink.net

Stepping Stones Women's Center is a great center located in Mechanicsville, Virginia that provides breast prosthetics, pocketed bras, postop garments, pocketed swim and active wear, wigs, head coverings, and more. Contact them at (804) 746-9880, or online at www.steppingstones4women.com

DOMESTIC VIOLENCE RESOURCES

YWCA Provides emergency and support services to empower survivors of intimate partner and sexual violence. We collaborate to provide comprehensive crisis and recovery services across the region to help survivors find healing and stability. They can assist with creating a safety plan, information on leaving a dangerous situation, emergency shelter, hospital accompaniment, individual and group mental health counseling, case management, legal advocacy, workforce navigation, as well as referrals and resources. Call or text the 24-hours helpline 804-612-6126 or visit their website at <https://ywcarichmond.org/get-help/>

Safe Harbor support those who are experiencing or have experienced domestic violence, sexual violence, or human trafficking. We work from a trauma-informed and empowerment-focused lens. We see each survivor as the expert of their own experiences and strive to create a safe and welcoming space for all. In collaboration with Bon Secours Richmond Health System, Commonwealth Catholic Charities, Henrico County, The Salvation Army, Virginia Commonwealth University Sexual Assault Program, and the YWCA of Richmond. Primarily serves Henrico and has partners through the greater Richmond region. Get help through the 24-hour helpline at (804) 500-2755 or <https://safeharborshelter.com/>

Carol Adams Foundation supports those who are experiencing or have experienced domestic violence, sexual violence, or human trafficking across the Commonwealth. They offer an emergency hotline to aid women in distress, emergency shelter programs, children's services, workforce assistance, emergency financial support, transitional housing programs, counseling, mental health support, and coordinated follow-up

program to ensure that survivors thrive. Contact them at (804) 218-2866 or <https://www.caroladamsfoundationva.org/>

LOCAL COUNTY / CITY SERVICES

Eastern Henrico FISH Eastern Henrico FISH, Inc. provides short-term emergency services for residents of Eastern Henrico County. They provide emergency food, financial assistance for bills, expenses, and clothing. Contact them at (804) 257-7730 or visit the website for an overview <https://www.cabcva.org/eastern-henrico-fish/>

Goochland Cares Free Clinic and Family Services provides medical services, financial assistance, food, medical transportation, and emergency housing for Goochland residents. Contact them at (804) 556-6260, or online at www.goochlandcares.org

Halifax County Cancer Association provides referrals, education, travel vouchers, medication assistance, and hospital equipment loans for the residents of Halifax. Contact them at (434) 476-2714, or visit them online at www.hccahope.org

Richmond City Department of Social Services General Relief (GR) provides limited financial assistance to individuals and families. Someone who is eligible for assistance from Temporary Assistance for Needy Families (TANF) or Supplemental Security Income (SSI) may be eligible for GR. Contact them by dialing 3-1-1 (customer care center), or visit them online at www.rva.gov/social-services/esi-general-relief-gr

Gloucester & Mathews Area's: The Giving Garden provides financial support for rent, mortgages, fuel, utilities, groceries, treatments, prescriptions, and any other necessary expenses for cancer patients residing in Gloucester & Mathews. To learn more and apply please visit www.thegivinggarden.org

Gloucester & Mathews Area's The Samaritan Group provides its residents' financial assistance for families temporarily in need. Contact them at (804) 693-3600, or visit them online at www.thesamaritangroup.org

LEGAL SERVICES

Richmond Area

CancerLINC provides free and low-cost legal and financial services for eligible cancer patients and their families in the Central Virginia region. Contact CancerLINC at (804) 562-0371, or online at www.CancerLINC.org

Central Virginia Legal Aid Services is a community of lawyers who provide free civil legal services to eligible low-income individuals and preventative legal education in our communities. To learn more, visit www.cvlas.org or call (804) 648-1012

George Hatcher Community Law Center in Church Hill provides pro bono legal assistance regarding family law, housing and real estate, and guardianship.

- Contact: Sandy Reynolds, 804-775-2248

Northern Virginia

Alexandria Bar Lawyer Referral Service, (703) 548-1106

Arlington Bar Lawyer Referral, (703) 228-3390

Fairfax Bar Association Lawyer Referral & Information Service, (703) 246-3780

Legal Aid Justice Center, (703) 778-3450

Legal Services of Northern Virginia, (703) 778-6800, www.lsnv.org

Prince William County Bar Association Lawyer Referral Service, (703) 393-2306

Fredericksburg, Tappahannock, & Culpeper

Legal Aid Works, (540) 371-1105, www.legalaidworks.org

Charlottesville

Legal Aid Justice Center, (434) 977-0553

Virginia

***Disability Issues:** Office of the Attorney General, Human Rights, (804) 225-2292

Virginia Sexual and Domestic Violence Action Alliance provides legal support to survivors of sexual and domestic violence. Contact them at (800) 838-8238, or learn more at www.vsdvalliance.org/resources-helpayuda/legal-help/?view=mobile

Disability Law Center of Virginia (800) 552-3962, www.dlcv.org/programs

Virginia Poverty Law Center (804) 782-9430, www.vplc.org

Patient Advocate Foundation provides financial support for mediation and arbitration services. Contact them at (800) 532-5274, or online at www.patientadvocate.org/contact/

Free Legal Answers can be accessed online at <https://virginia.freelegalanswers.org>

Virginia Lawyer Referral Service will connect you to a lawyer in your area for a \$35 fee. You receive a consultation of up to a half hour with the lawyer – no strings attached. Contact them at (804) 775-0808, or online at www.vsb.org

Access to JUSTICE provides a guide to low- and medium-income Virginians in need of legal services. Contact them at (804) 775-0500, or learn more at www.vsb.org/docs/probono/access-guide.pdf

Community Tax Law Project (CTLP) provides free legal help to eligible households experiencing tax-related economic harm. Contact them at (804) 358-5855, or learn more at www.ctlp.org

Virginia Legal Aid Society (VLAS) is a nonprofit law firm established in 1977 to provide free civil legal services to eligible low-income residents in 20 counties and six cities in Central, Southside, and Western Tidewater Virginia. VLAS serves these communities by providing free information, advice, and representation in such areas as housing, healthcare, income and benefits, family issues, consumer, and education. For more information, visit them online at www.vlas.org or call the VLAS Law Line (866) 534-5243.

IMMIGRANT/REFUGEE SUPPORT

General

Commonwealth Catholic Charities provides interpreter, immigration, and resettlement services to migrants and refugees. Staff are accredited by the Department of Justice, providing the community with a nonprofit alternative to immigration lawyers.

<https://www.cccofva.org/migrantsandrefugees>

ReEstablish Richmond connects refugees and new immigrants in Richmond with resources to establish roots, build community, and become self-sufficient. They work in collaboration with resettlement agencies, government services, faith communities, and volunteers. For help visit <https://www.reestablishrichmond.org/>

Spanish Specific

Virginia Poverty Law Center (LA VIDA). VPLC established the Legal Assistance to Victim-Immigrants of Domestic Abuse (LA VIDA) program for eligible low-income, undocumented or under-documented immigrant victims of domestic or sexual violence in 2009. The LA VIDA Team conducts intakes to determine if immigrant domestic and sexual violence survivors qualify for visas, especially U visas, VAWA Self-Petitions,

Removal of Conditions for Battered Spouses, or T visas (and associated LPR applications). Completing an intake does not guarantee eligibility for a visa or any other immigration petition nor does it guarantee free legal representation. LA VIDA prepares and submits visa applications for eligible clients and connects other victims with attorneys and professionals who can help them with appropriate immigration petitions. Services available in English and Spanish.

https://www.immigrationadvocates.org/nonprofit/legaldirectory/organization.393408-Virginia_Poverty_Law_Center

Latinos in Virginia Empowerment Center. The General Helpline serves as a trusted resource for Latinos who may need help getting access to services. It is staffed by Spanish-speakers who can make trustworthy referrals to Virginia's available resources. Our General Helpline is answered by bi-lingual, bi-cultural advocates between 9am and 5pm ET, Monday through Friday. **General Helpline Richmond – 804-658-3341. General Helpline Hampton Roads – 757-708-2812. Crisis Support line 888-969-1825.** Visit <https://latinosenvirginia.org/get-help> for a safe space to learn about the services offered.

Sacred Heart Center supports the local Latino community through Free health, career, and financial resources navigation, as well as case management, for individuals and families. Provides connections to basic resources, education, immigration services and more for the Latino community. Visit <https://shcrichmond.org/> or call **804-230-4399**

- **Immigration Legal Services Program:** To apply online for assistance with your legal case from the Sacred Heart Center's Immigration Legal Services Program, tap the following link: <https://bit.ly/shclegal>

DISEASE SPECIFIC RESOURCES

General Cancer Information

The National Cancer Institute, www.cancer.gov/types

Bone Marrow Disease Cancer

Aplastic Anemia & MDS International Foundation, (800) 747-2820, www.aamds.org

Brain Cancer

American Brain Tumor Association (ABTA), (800) 886-2282, www.abta.org
Glenn Garcelon Fund or ABTA Financial Assistance Program offers limited financial assistance for patients diagnosed with primary benign or malignant central nervous system (CNS) tumors. To ease the patient's financial burden, the

fund may cover certain expenses and/or bills, such as mortgages, medical bills, and utilities. To learn more about the program or to apply for financial assistance, please download and complete this application

<https://www.abta.org/wp-content/uploads/2024/01/LO2-ABTA-GGF-Application-Pt.HCP-Fillable-1.pdf>

Cullather Quality of Life Cancer Center for Brain Cancer services include navigation support, advocacy, education, in addition to therapies such as massage, meditation, acupuncture, yoga, counseling, respite care, music therapy and legacy work. Call (804) 287-7809 or visit www.cullather.org

Mission4Maureen provides financial assistance to families who are burdened with the staggering cost of brain cancer treatment. Financial aid is available for medical bills as well as childcare, housing payments, utility bills, transportation, medication and other areas of assistance. An application with supporting documentation is required. Applicants may submit up to three bills to be considered totaling no more than \$1,500 per application. Please allow 3-5 weeks for your application to be processed and reviewed. Call 440-840-6497 or apply <https://form.jotform.com/241163772178157>

National Brain Tumor Society manages a resource database for individuals facing brain tumors and their families to obtain access to services including financial assistance, advocacy, clinical trials and support groups as well as providing individualized case management services. Call (617) 924-9997, visit <https://braintumor.org/> or to review self-help options, visit <https://braintumor.org/support-services/toolkit/patient-and-care-partner-resources/>

Breast Cancer

Breast Cancer Options, 845-339-HOPE, www.breastcanceroptions.org

BreastCancer.org, (610) 642-6550

Here for the Girls is a Virginia non-profit providing local, in-person support groups for breast cancer patients under 51 years of age. Learn more at www.hereforthegirls.org

Living Beyond Breast Cancer Fund has financial assistance programs to serve the national breast cancer community through one-time grants for basic living expenses to help decrease financial burdens. The application will be open on Wednesday, **March 19, 2025, from 12:00 p.m. -12:10pm**. To apply: 1) Completed application started during open period, and 2) Health care provider verification

of breast cancer diagnosis must be submitted. <https://www.lbbc.org/about-us/what-we-do/lbbc-fund>

Susan G. Komen Foundation is a Richmond-based breast cancer non-profit. Contact them at (877) 465-6636, or online at www.komencentralva.org

The Komen Financial Assistance Program provides \$400 grants for daily-living costs such as rent, utilities, food, transportation, childcare, or medical needs. Funding payments may only be made directly to the applicant. Eligibility requires currently being in active treatment for stage 0-3 breast cancer that was diagnosed in the last 24 months OR living with metastatic breast cancer, have a current annual household income at or below 300% of the Federal Poverty Level, and live in the United States. Individuals may apply once every 12 months based on the last payment date. <https://www.komen.org/financial-assistance-program/>

National Association of Breast Cancer Organization,
www.nationalbreastcancer.org (972) 248-9200

The Pink Fund provides 90-day, non-medical cost of living expenses to individuals in active breast cancer treatment. This fund also distributes short-term financial aid for basic living expenses to patients who have lost all, or part of, their income during active treatment. This aid is paid directly to the patient's creditors. Contact them at (877) 234-7465, or online at www.pinkfund.org

SHARE: Self-Help for Women with Breast or Ovarian Cancer
(212) 719-0364, www.sharecancersupport.org

Virginia Breast Cancer Foundation, (804) 285-1200, www.vbcf.org

Young Survival Coalition – Breast Cancer, (877) 972-1011,
www.youngsurvival.org

Pink Aid Pink Purse - Provides emergency assistance to underserved breast cancer patients in financial crisis while undergoing active treatment for a breast cancer diagnosis. This emergency fund provides assistance for critical non-medical essential household expenses within 48 hours. Applications must be submitted by a social worker. To apply visit <https://pinkaid.org/pink-aid-pink-purse/>

Donna M. Saunders Foundation Provides resources and financial assistance to breast cancer patients. Funding policy allows for a wider range of approved expenses, such as housing expenses, transportation expenses, medical co-pays,

and groceries. Provides decision within two weeks. To apply visit

<https://breastcanceraid.org/apply-for-assistance/>

Remember Betty Provides financial assistance grants for Mortgage/Rental payments, medical bills, transportation, general use, and compression garments. Applications are accepted on the 1st and 7th of each month. Decisions issued by the 17th. Applications must be physically mailed and signed by the patient. To apply visit <https://www.rememberbetty.com/apply-for-assistance>

Cervical Cancer

Co-Pay Relief, through the Patient Advocate Foundation, offers funding for co-pay, co-insurance, deductibles, office visits administration charges related to treatment, and medical insurance premiums up to \$1,750 per year. Eligibility requires 500% or less of the Federal Poverty Guideline and must reside in the United States. <https://copays.org/funds/cervical-cancer/>

Colorectal Cancer

Colon Cancer Alliance, (877) 422-2030 www.ccalliance.org

Meredith's Miracles awards Miracles for basic needs such as rent/mortgage, utilities (heat, lights, water), telephone, car payments, car insurance or other basic expenses. Eligibility requires a diagnosis of colorectal cancer or experiencing symptoms, currently receiving treatment for diagnosis, having dire financial circumstance, and being an adult aged 40 or under.

<https://www.merediths-miracles.org/apply>

National Colorectal Cancer Roundtable, www.nccrt.org

Shine for Scott Provides financial assistance for people under 50 diagnosed with colon cancer or in need of screening. Will pay for screening, treatment and co-pay costs, prescription drugs, rent, mortgage, utilities, travel for second opinions, and special funding for unspecified categories. To apply visit

https://shineforscott.org/?page_id=72

Kidney Cancer

Kidney Cancer Association (800) 850-9132 www.kidneycancer.org

Leukemia & Lymphoma

Leukemia and Lymphoma Society of Virginia may help with copay assistance, travel assistance, information specialists, and support groups. Contact them at (804) 673-5690, or online at www.lls.org/virginia

Lymphoma Foundation of America (734) 424-2000 www.lymphomahelp.org

Lymphoma Research Foundation (800) 500-9976 www.lymphoma.org

Lung Cancer

American Lung Association has a Richmond office. Contact them at (202) 719-2809, or learn more at www.lung.org/about-us/local-associations/virginia.html

GO2 For Lung Cancer (800) 298-2436 www.go2.org

LungCancer.org is a non-profit organization providing free professional support, including counseling, support groups, financial assistance, and workshops for lung cancer. Visit them online at www.lungcancer.org or call (844) 360-5864

Myeloma

Leukemia and Lymphoma Society of Virginia may help with copay assistance, travel assistance, information specialists, and support groups. Contact them at (804) 673-5690, or online at www.lls.org/virginia

Multiple Myeloma Research Foundation (203) 229-0464 www.themmr.org

International Myeloma Foundation (IMF) (800) 452-2873 www.myeloma.org

Family Reach Multiple Myeloma Funding supports multiple myeloma patients and caregivers with up to \$1,000 towards nonmedical expenses on occasion. <https://familyreach.org/gethelp/>

Oral, Head, & Neck Cancer

Support for People with Oral, Head, & Neck Cancer (800) 377-0928 www.spohnc.org

Ovarian Cancer

National Ovarian Cancer Coalition (214) 273-4200 www.ovarian.org

NOCC Financial Assistance Program supports patients who have been diagnosed with ovarian cancer, fallopian tube cancer or peritoneal cancer, by providing financial assistance for:

- Non-medical expenses that may hinder patients from receiving the treatment and care they need
- Common non-medical expenses related to clinical trial participation

The NOCC Clinical Trial Fund offers a \$1,500 grant once per year to eligible patients diagnosed with ovarian cancer and participating in a clinical trial to cover common non-medical costs related to participation. The fund will cover expenses related to transportation to and from clinical trial treatment/doctor (airfare, gas, rental cars, taxi fare, parking/toll, etc.) hotels/lodging, and meals and food. To be eligible, the patient must meet income guidelines and provide diagnosis and clinical trial participation documentation to finalize the application. [Review the program disclaimer for this fund here.](#)

Ovarcome's Ovarcare Grant is a financial, psycho-social, and informational support program for ovarian cancer patients in active treatment. They offer a \$200 grant, \$100 gas card, \$100 grocery card, optional 6 psycho-social counseling sessions by a licensed Clinical Psychologist, and optional genetic counseling session by a licensed Genetic Counselor (as applicable). Eligibility requires a diagnosis of ovarian cancer by an oncology healthcare provider, active treatment, and meeting the financial eligibility requirements of 265% of the Federal Poverty Limit. <https://ovarcome.org/ovarcare-grant-application/>

Pancreatic Cancer

The Pancreatic Cancer Action Network (877) 272-6226 www.pancan.org

The National Pancreatic Cancer Foundation provides financial assistance for patients with pancreatic cancer who are in need. They also provide access to counseling and an advocacy hotline. Contact the hotline at (800) 859-6723, or learn more online at www.npcf.us/programs/financial-resources/

The Hirshberg Foundation offers grants to people with pancreatic cancer for transportation and treatment costs, pain medication, home care and childcare. Call (310) 473-5121 or visit online at <https://pancreatic.org/patients-caregivers/financial-aid/>

Project Purple provides financial aid for medical and everyday living expenses to patients in treatment for pancreatic cancer. Aid is paid directly to the patient's creditors. Call (203) 714-6052 or visit online at <https://www.projectpurple.org/ways-we-help/pancreatic-cancer-patient-financial-aid/>

Dawn Hill Fight Foundation provides financial support to pancreatic cancer patients <https://www.dawnhillfightfoundation.org/application>

Prostate Cancer

Prostate Cancer Foundation provides support groups, wellness advice, and resources for patients with prostate cancer 800-757-2873, www.pcf.org

Prostate Health Matters (PHM) foster awareness and proactivity in men about their prostate health with a primary focus of getting them to see their doctors. PHM is a safe space for candid conversations. Our Interactive sessions include sharing survivor stories, resources, and education that highlight prostate health resilience. www.prostatehealthmatters.org

Rare Disorders

National Organization for Rare Disorders (NORD) provides assistance to help patients obtain medications, financial assistance with insurance premiums, co-pays, diagnostic tests, and travel assistance for clinical trials/specialist consultations. Call (202) 588-5700, or visit www.rarediseases.org

Sarcomas

Sarcoma Alliance, (415) 381-7236, www.sarcomaalliance.org

Kylee's Dancing Angels is a non-profit that provides the financial means necessary to help sarcoma patients get to their "happy place".
<http://www.kyleesdancingangels.org/find-your-happy-place/>

Skin Cancer

Skin Cancer Foundation, (212) 725-5176, www.skincancer.org

Testicular Cancer

The Testicular Cancer Resource Center, www.thetcrc.org

Thyroid Cancer

ThyCa: Thyroid Cancer Survivors' Association offers in-person and virtual support groups across the US, awards research grants, as well as providing education for consumers and healthcare providers. (877) 588-7904
<https://thyca.org/>



No one should have to face cancer alone.

(804) 562-0371 | info@cancerLINC.org

cancerLINC.org